Success through technology for Whanganui Mum

There are many reasons people face the unknown and sign up for a *Computers in Homes* course. For some, it's about their children; to give them access to the world via the internet. Along the way, Computers in Homes parents find success as well.

Computers in Homes champion Thelma Scanlon-Marino (on right) with Waitutu Taylor, who graduated from a Computers in Homes programme in 2014.

Thelma Scanlon-Marino is a graduate of the *Computers in Homes* course run at Castlecliff School. She was one of the first people to do *Computers in Homes* in Whanganui about six years ago. Before Thelma started the course, she didn't have a computer at home nor did she have access to one. A computer and its uses were completely foreign to her. Her children – she is mother to 11, stepmother to six, grandmother to 28 and great grandmother to four – used computer technology at school. "My children are a wide range of ages – they were coming home from school saying 'we studied this and we did that, and Mum, you should be on Facebook'. Even my parents had a computer! I felt I was missing out."

Once she started *Computers in Homes* she got hooked. "Once I got the confidence to use a computer, I was able to move on to study business admin and computing at Training For You. During my studies, I was able to come to Castlecliff School for work experience and then I got a job here." Thelma is now the school office administrator at Castlecliff School.

She says "I am so grateful to *Computers in Homes*, every single day. That's why I say to our parents who come in, 'Have you registered for *Computers in Homes*?' It's amazing how many haven't and don't know about it!" When she first got her computer, she was so happy because her children had a research tool at home "and that computer has brought me to where I am today," she says.

Last year, in the national ITENZ Awards (Independent Tertiary Education New Zealand), a competition open to independent tertiary providers all over New Zealand, Thelma won the ITENZ Student of the Year award. She says her children were so proud of her.

Thelma continued her *Computers in Homes* story with us this year by supporting the parents at Castlecliff school to sign on to the programme, keeping them motivated and on track. She is a Whanganui champion for *Computer in Homes*.

Computers in Homes and PowerUp partnership in Christchurch

On 15 June 2015, twenty eight PowerUp families received computers as part of the 2020 Communication Trust's *Computers in Homes* programme.

"A computer is a very useful tool." Graduate Makerita Tiatia spoke on behalf of all PowerUp graduates.

The graduation was the first for a new partnership between Pasifika PowerUp (an education programme that actively supports Pasifika parents and families to champion their children's learning), Rowley Avenue School and *Computers in Homes*.

The families that graduated were identified by PowerUp or Rowley Ave School to participate because they had school-aged children but did not have a computer at home. They then completed a training session once a week for ten weeks. Having received the computer they then received 12 months of technical support and a subsidised internet connection. Families pay $50 to participate in *Computers in Homes* and then contribute $10 per week towards the cost of their internet connection.

One of the students, Makereti Tiatia said at her graduation "A computer is a very useful tool. Watch out children as we now know how to track you down! It's never too late to learn. I feel so grateful tonight. A computer is a tool to support each other, not just ourselves but our communities."

Senior teacher, Mamaitaloa Sagapolutele, said "CiH has given an opportunity for Pasifika parents to feel good about new learning, especially for their children. Together with PowerUp Christchurch, *Computers in Homes* gives us powerful tools for the future."

Wall of Fame Success Award

During the year we introduced a new initiative to recognise past programme participants who have achieved something special.

Our first inductee into our Wall of Fame was Karen Sadlier, who was one of the first Computers in Homes graduates in Gisborne in 2005. Karen studied part-time to become a teacher and since 2010 has been teaching at Sonrise Christian School in Gisborne.

Pictured right, Karen Sadlier (centre) receives her Success Award from Marama Fox MP (right), supported by Karen's husband, Walton.

Auckland

"I'm going to get my camera tomorrow before graduation so I can Skype Sarah (trainer) EVERY Monday at class time. I have had the most wonderful time learning – I don't want it to end."

Graduating student Papatoetoe High School

The Auckland *Computers in Homes* Project closed out the year with the graduation of 191 families in South Auckland schools.

Cara Sefuiva

It has been a year of excellent highs and challenges beginning with Mansell Senior School who were our media stars, attracting national television coverage and ending with our largest graduation to date for Auckland with 92 students in Pukekohe. There is something about every graduation that leaves an impression of how important the future of our tamariki is and the opportunities that have suddenly presented themselves to our graduates, their caregivers.

There has been a healthier uptake of Stepping UP as graduates begin to enjoy learning and can project how certain topics can help with employment or continued study. There is definitely more interest in continuing on to KiwiSkills ICDL.

One of the challenges has been getting our whānau connected to the internet by the time they graduate. With the introduction of a team member taking care of the sign-ups early – we have been seeing a higher connection rate and some very excited graduates that cannot wait to leave the graduation and take their computer home. We are waiting to see how our UFB students fare when it comes to connection time.

In the coming year we look forward to seeing an increase in students graduating and an expansion in delivery partners. We look forward to whittling our waiting lists down even more along with meeting new schools and their supporters.

MORE INFO ON OUR BLOG AT:

http://www.cihauckland.blogspot.com/

Mansell Senior School announcing the Computers in Homes graduation in May 2015.

REPORT CARD 2015

20,298 families in Auckland with school-aged children without a computer and internet connection* • **206** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **191** new CiH graduates 2014–15 • **8** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013
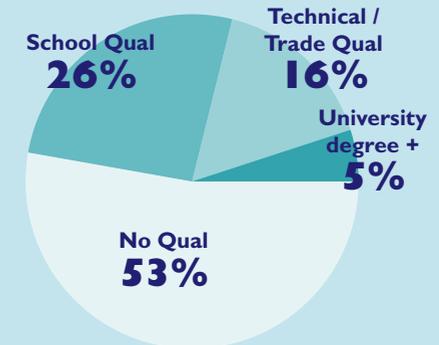

"My girls begged me to get a computer so I could be at home. When the girls were sick I missed out on so many classes. Everything is online and I can access it now." 1st year Bachelor of Business student –Melania.

GRADUATES 2014–15:

School		
Waikowhai School	10	Nov-14
Papatoetoe West School	17	Dec-14
Yendarra School	6	Dec-14
Mansell Senior School	25	May-15
Roscommon Road School	22	Jun-15
Rosebank School	18	Jun-15
Pukekohe North School	92	Jun-15
Te Kura (Correspondence School)	1	Jun-15
Total August 2014 – July 2015:	**191**	

PARTICIPANT EDUCATION BACKGROUND:

School Qual **26%**

Technical / Trade Qual **16%**

University degree + **5%**

No Qual **53%**

OUR CIH STEERING COMMITTEE:

Jocelyn Williams, Unitec (Chair)
Di Daniels, National Director
Laurence Zwimpfer, 2020 Trust
Lauren Pompey, TKKM Representative
Cara Sefuiva, CiH Regional Coordinator
Terrance Wallace, InZone Education
Catherine Birt, Education Support

Christchurch

Christchurch and Ashburton areas

Computers in Homes **training has taken place at 10 schools and community organisations in and around Christchurch during 2014-15, with 150 people participating.**

Sylvia Smyth   **Sue Davidson**

Our main new collaboration in 2014–15 has been with PowerUp, an education programme that actively supports Pasifika parents and families to champion their children's learning. Twenty-eight families have graduated through this partnership, with more classes underway. As well as operating in schools in Christchurch, we have worked through 'wrap-around' community organisations such as Te Puna Oranga and Pura Pura Whetu, in order to reach families we might have otherwise missed for numerous health, social and other reasons.

Our Christchurch *Computers in Homes* team has had many changes recently. We sadly said good-bye to our long term trainer, Karen Sheppard when she moved further south. Joe Davidson is also no longer available as a trainer, as he has fulltime employment with SNAP (now 2 Degrees) – the Internet Service Provider to many of our CiH families. Joe is still available for technical support, as is Chris Danrell, who has been with us for four years now. We now have six new trainers; Susana Muamua, Brenda Tauiliili Pau, Deanna O'Byrne, Vailia Afoa, Ria Jeffcoat and Sheena Hiley. All of these new trainers are recent graduates of the *Computers in Homes* programme, who excelled in their classes, and were willing to take on a new challenge in life. Ka pai!

The other new major change has been the appointment in April 2015 of Sylvia Smyth as our programme coordinator in Christchurch, as Sue Davidson was temporarily seconded to Auckland to investigate ways in which the 2020 Trust's digital literacy programmes (including *Computers in Homes*) can be scaled up to meet the huge demand in Auckland, especially South Auckland. Sylvia has had experience in public health/aid and community development in New Zealand and Asia, so is a wonderful asset to the programme.

DORA, our digital bus/classroom, has continued to be a fantastic resource for Christchurch, allowing us to reach out to schools, marae and other organisations that might not otherwise have been able to support digital literacy training. DORA is currently being showcased on the West Coast of the South Island, allowing others to understand how this mobile unit can support rural and disconnected areas.

MORE INFO ON OUR BLOG AT:
http://computersinhomeschch.blogspot.com/
http://doradigitalbus.blogspot.co.nz

REPORT CARD 2015
4,758 **families in the Christchurch region with school-aged children without a computer and internet connection*** • **152** **families, whānau and fanau participated in** *Computers in Homes* **2013–14** • **150** **new CiH graduates 2014–15** • **10** **schools, kura and community technology centres as programme partners in the last 12 months.** * **Census 2013**

OUR CIH STEERING COMMITTEE:

Geoff Siave, Principal, Shirley Intermediate School (Chair)
Marilyn Van Eysden, retired Deputy Principal
Pauline Cotter, Christchurch City Councillor
Kose Seinafo, Education Manager Canterbury, Ministry of Education
Karaitiana Taiuru, Online Media Consultant & Contractor
Di Daniels, CiH National Coordinator
Sylvia Smyth, CiH Regional Coordinator (May–June 2015)
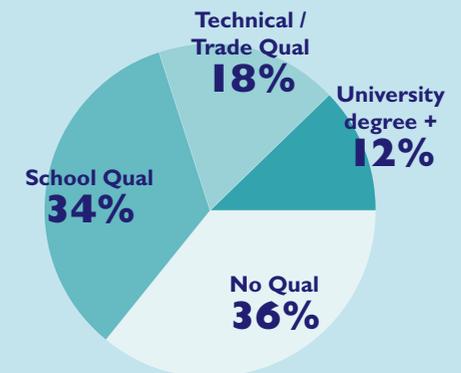*Sue Davidson, CiH Regional Coordinator (July 2014–April 2015)*

Coordinator Sylvia Smyth with Tui Merito, Deanna O'Byrne and Stephen Kingi- Hazel at Purapura Whetu.

GRADUATES 2014–15:

Te Puna Oranga	7	Sep-14
	7	Dec-14
	8	Mar-15
	9	Jun-15
Wharenui School	8	Sep-14
Waltham School	16	Sep-14
Purapura Whetu	9	Sep-14
	8	Dec-14
	6	Apr-15
	7	Jun-15
Ashburton Intermediate School	5	Nov-14
Tangata Atumotu Trust	7	Dec-14
	11	May-15
Te Kura (Correspondence School)	5	Mar-15
	3	Apr-15
	1	May-15
EFKS Church	10	Jun-15
Rowley Avenue School	18	Jun-15
Rawhiti School	5	Jun-15
Total August 2014 – July 2015:	**150**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **18%**
University degree + **12%**
School Qual **34%**
No Qual **36%**

Dunedin/Otago
Dunedin, Central Otago and Clutha areas

"It's become an interaction source for my kids. They love each other's company and sit and share games and having turns on the computer."

The 2014–15 year has proved to be a new start for some pilot programmes in Dunedin, along with some positive results from earlier pilots. We started the year with the launch of our BYOD (Bring Your Own Device) pilot in two schools.

Janine Lonergan

We have three schools on the BYOD equity pilot programme, with another on the waiting list. I have listened to a lot of feedback from this and three main comments have stood out to me. Firstly, Principals were pleased with being able to have input into the type of device their schools used and therefore being able to offer a better quality machine without stretching parents' financial resources. The second was from teachers. They were pleased that all students in the class had the same device and were all using the same Apps for classes, making it easier for them to plan lessons and making the running of the class more seamless. However the final feedback has come from the families themselves who were so happy to see their children engaged in learning while at home.

Our next pilot was giving parents the option of selecting either a laptop or desktop computer at graduation. Our first group of families to start training kept increasing rapidly once the word got around that laptops were an option. When it came to making their selection during week 3 of training, even when the need to participate in a two-monthly survey was explained, they remained undaunted. 90% selected the laptop option. I am looking forward to monitoring their feedback over the next 12 months although nothing works better than the bush telegraph! I have had a steady stream of enquiries about classes for next term. I am now holding a waiting list of families from throughout Dunedin who would be happy to travel anywhere in the city to participate in the programme if laptops remain an option. Maybe this is a sign of the times.

Our third pilot hinged around the fact that Dunedin was fortunate enough to win the Chorus competition for Gigatown. With Chorus working frantically to get the infrastructure in place Gigatown became available to all Dunedin customers in April 2015. Thanks to SNAP making it an affordable option for our families, we were able to connect 18 families from our last graduation to this service for the small cost of $10 per week for the first 12 months. As an added bonus, SNAP offered the first 25 *Computers in Homes* families with "giga" connections uncapped data plans at the same price as their 50GB plan.

MORE INFO ON OUR BLOG AT:
www.dunedincih.blogspot.co.nz/

REPORT CARD 2015

1,593 families in the Dunedin/Otago region with school-aged children without a computer and internet connection* • **105** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **110** new CiH graduates 2014–15 • **5** schools, kura & community technology centres as programme partners in the last 12 months. * Census 2013

This year has given me personally some very rewarding experiences, being able to see some very deserving and grateful families being able to participate fully in the new digital world.

Thanks for this must go to our national office. They continue to offer our steering group, our tutors and technician as well as myself the most supportive system to work with. They have also "been there" for Dunedin when times have been really challenging. Thanks to you all.

OUR CIH STEERING COMMITTEE:

Deputy Mayor –Cr. Chris Staynes (Chair)
Ben Sincock – Principal Carisbrook School
Pip Laufiso – Kokiri Training Centre
Neil James – InternetNZ liaison
Peter Brooks- Otago Polytech
Josh Jenkins- Dunedin Digital Office
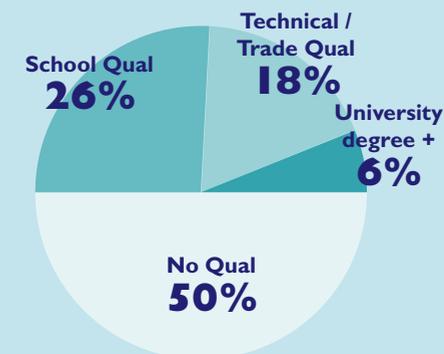*Janine Lonergan, CIH Regional Coordinator*

OUR WORKING TEAM

Janine Lonergan – Project Coordinator
Tony Hayward – Project Technician
Rebecca South – Tutor for CiH, Stepping Up, KiwiSkills-Accredited Tester
Liz Hayward- Tutor CiH

GRADUATES 2014–15:

Carisbrook School	22	Oct-14
	2	Feb-15
	33	May-15
Pine Hill School	8	Oct-14
Halfway Bush School	7	Oct-14
Brockville School	13	Oct-14
Silverstream School	25	May-15
Total August 2014 – July 2015:	**110**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **18%**
School Qual **26%**
University degree + **6%**
No Qual **50%**

Carisbrooks Eleanor Gibbs sharing her success with her children and grandchildren.

Eastern Bay of Plenty

Opotiki, Kawerau and Whakatane

The first *Computer in Homes* Programme graduation this year was held at James Street School in Whakatane. Whānau were very pleased to receive their computers & certificates. The Principal (Nora) expressed her gratitude in having the CiH programme at her school.

El Alamein Tunui

During the year we have offered a wide range of Stepping UP classes as well as Computers in Homes. We have classes for new computer users (our beginners class) as well as more advanced classes for people looking to develop their Microsoft Office skills.

The Beginners' class has successfully completed 15 skillsets this term from personalising screen savers to Google internet.

"I am more confident in using the computers. Having an understanding of the use & what the computer can do just amazes me." Adam Kauka

The more advanced Stepping UP classes have attracted learners who come specifically to upskill in the Microsoft Office suite of programmes. Over half of the participants want to continue their studies to achieve the ICDL qualification.

There was a 100% attendance rate in both the Beginners & Stepping UP classes in Kawerau and Whakatane.

During the year, Eastbay Reap became an ICDL Accredited Test Centre. This means we can not only support our learners during training but also give them the opportunity to sit the ICDL exams and gain an internationally-recognised digital skills certificate.

We have welcomed jobseekers referred by Work and Income to the ICDL programme. Most learners are initially interested in creating an email account and setting up a Real Me identity so that they can access government services. However, as learners' confidence levels have increased, they have demonstrated a real commitment to learn more. Initially, many are well outside their comfort zone, but with the encouragement of their tutors and families they have persevered and most importantly learned to ask for help when needed.

Brett participated in *Computers in Homes* at Heartlands in Kawerau. On his last day he presented a PowerPoint presentation to the class. His passion topic was "Living with DB/Diabetes".

"I remember walking into the Heartlands building and saw a notice board about Computer courses and inquired to the receptionist what it was all about. My biggest fear

REPORT CARD 2015

1,641 families in the Eastern Bay of Plenty with school-aged children without a computer and internet connection* • **54** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **61** new CiH graduates 2014–15 • **6** schools, kura & community technology centres as programme partners in the last 12 months. * Census 2013

in this whole new learning environment was been in a group setting. But as time passed and my confidence increased I thought wow I can do this. Just the thought of the process into creating the power point & to maintain all the information learnt was scary for me. When I first started I held back from the computer thinking if I touched it I might break it. The tutor (Lynair Moeau) was clear and made it easy to understand the terminology using Practical & Visual demonstrations. Having the basic skills in computers is a bonus for me as I continue to practice sending emails."
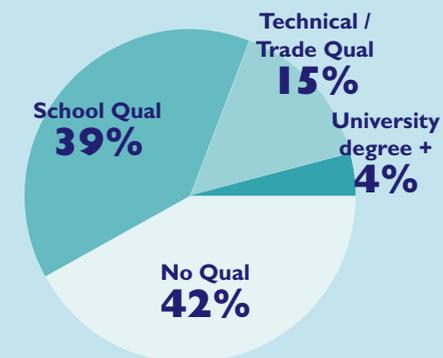
EASTERN BAY OF PLENTY COMPUTERS IN HOMES TEAM

El Alamein Tunui (Regional Coordinator)
Di Daniels, (National Coordinator)
Darren Kereama, Technician, (Murupara)
Shane Jacobson, Technician, (Kawerau)
Anthony Winder, Technician, (Opotiki)
Josh Hyndman, Technician (Matata)

GRADUATES 2014–15:

Matata Resource Centre	6	Sep-14
Kaingaroa Forest School	8	Oct-14
	9	Dec-14
Eastbay Reap Whakatane	11	Nov-14
Heartlands Kawerau	10	Nov-14
Te Kura o Torere	6	Dec-14
Pahaoa Marae	11	Dec-14
Total August 2014 – July 2015:	**61**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **15%**

University degree + **4%**

School Qual **39%**

No Qual **42%**

James Street School graduation held in Whakatane.

Far North

What a busy year we have had up here in the Far North. We started our 2014-15 year with Oturu School and graduated 13 families and then Broadwood School with 9 families. We then created a Community Training Centre at the new council building in Kaitaia, the Te Ahu Centre.

Emma Tracey

Te Ahu was already equipped with a computer training suite which we currently also use for Stepping UP. It worked out more cost effective than purchasing our own PCs and hiring other premises and we can reach those families who have missed out at recently visited schools or who have not yet had *Computers in Homes* at their school. It is a wonderful place for our families to train with great equipment including a smart board which our tutors love to use with their classes. At the beginning of Term 1 we had a launch event for those families with special guest Marama Fox of the Māori Party. What a treat it was to hear her inspiring words. Through this training centre we had our largest ever graduation at the end of Term 1 with 29 families. And what an event that was with our usual special guest Mayor John Carter.

Another large group of 42 families graduated on 26 June 2015 at the same venue. Kelvin Davis, Labour Party and David Clendon, Green Party joined us for this event and it was wonderful to be able to show them the work we have been doing. With Term 3 looming ahead of us I have started putting together plans for Paihia School, Te Kura o Hato Maria, Te Kura Taumata o Pungaru and the Te Ahu Centre once again which will lead us into our 2015–16 year.

Our Umawera Satellite Project now has several families connected to the internet with fantastic download/upload speeds. We were able to hook in to Okaihau School's fibre connection and transmit the signal over three towers to our Umawera Computers in Homes families. We are hoping to expand over the harbour to the Kohukohu/Rawene area in the future.

Stepping UP is going amazingly well at the Te Ahu Centre with two classes running each week and is consistently full. Ana Vivian, our tutor, has created PowerPoint presentations for each of the lessons, which the learners really appreciate. Classes are also running at the Kerikeri Procter Library. These have proved so popular that we have decided to run a second class each week starting in July. We have a great new tutor, Vicki Penfold; we appreciate her great enthusiasm. We are looking forward to expanding to other libraries in the Far North.

REPORT CARD 2015

1,719 families in the Far North with school-aged children without a computer and internet connection* • **103** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **91** new CiH graduates 2014–15 • **3** schools, kura and community technology centres as programme partners in the last 12 months. *** Census 2013**

CIH & THE 2020 FAR NORTH ICT TRUST:

John Windelborn (Chair)
Eric Shakelton (Trustee)
David Harrison (Trustee/Treasurer)
Adele Gardner (Trustee)
Ian Swindells (Trustee)
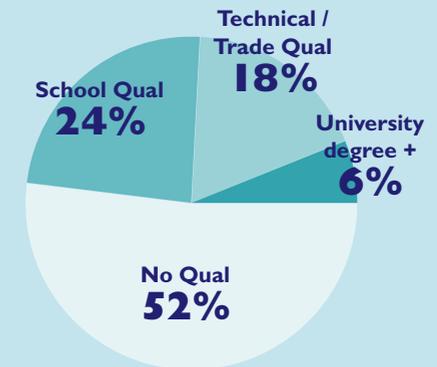*Emma Tracey (CIH Regional Coordinator)*
Brett Hunter (CIH Technician)

The Far North Team from left Ana Vivian – Stepping UP, Brett Hunter – CiH Technician, Debbie Cloete – CiH Tutor and Emma Tracey – CiH Regional Coordinator (Missing: Vicki Penfold – SUP Tutor).

GRADUATES 2014–15:

Broadwood School	9	Sep-14
Oturu School	13	Sep-14
Te Ahu Centre Kaitaia	29	Apr-15
	40	Jun-15
Total August 2014 – July 2015:	**91**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **18%**

School Qual **24%**

University degree + **6%**

No Qual **52%**

"This programme not only has it helped me with the basic general knowledge of using a computer that will help with my children's homework but it has helped me understand the importance of safe browsing, emailing and being able to stay connected with Family. We have also been informed of a computer course called Stepping UP that is free for those who wish to gain more knowledge of the computer at the Te Ahu Centre in Kaitaia at the Library and I may-be able to check it out and see how it goes."

Gisborne/East Coast

"We just love having the computer and being online. Don't know why I wasn't into it before."

Jean – Parent and Nani from the Gisborne Community Corrections Centre

Tairawhiti Technology Trust (TaiTech), has run six programmes this year with a wide variety of programme participants. TaiTech have partnered with the Te Hapara Whānau Aroha Centre and also Gisborne Community Corrections Department to run their programmes at TaiTech's CBD hub.

Ivan Lomax

TaiTech has also delivered programmes through their rural community hubs at Whatatutu and Rangitukia.

Te Hapara Whānau Aroha Centre is an Anglican Church support group for young mothers who get assistance with various education programmes.

Gisborne Community Corrections Parole Officer, Paul Terekia approached CiH to trial some offenders serving a sentence of Community Work, to go thorugh our programme. He was first introduced to CiH by a past school Principal when on holiday in Auckland. He was discussing how the majority of his clients would not have access to the internet.

Community Corrections carefully selected those clients who met the CiH criteria and who they thought would benefit the most.

Paul tells the story;

"Our department's focus in 2015 is to reduce re-offending. With this in mind it was apparent that CiH principles align with our department's goals and objectives to reduce the risk of re-offending. CiH has helped our offenders' families use the internet, email and basic computer skills in their every day lives to enhance their school and work. Participants and their whanau have instant access to information through the internet and this puts them on a level playing field so to speak."

As a further incentive to attend and complete the regular CiH training classes, offenders on community work sentence were eligible to have 20% of their community work hours deducted.

"All participants that completed the programme have been extremely thankful for the opportunity now they have their computer in their home", said Paul.

Further programmes were run out of Te Kura o Hiruharama and also Te Kura o Manutuke. Both are rural kura with families who will benefit from Gisborne.Net's ability to supply low cost rural WiFi.

Gisborne and East Coast interest has been high this year with many other schools lining up to be part of the 2015/16 programme.

MORE INFO ON OUR BLOG AT:

www.cihgisborne.blogspot.com

REPORT CARD 2015

1,407 families in the Gisborne/East Coast region with school-aged children without a computer and internet connection* • **37** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **48** new CiH graduates + **15** in-training 2014–15 • **4** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

GISBORNE / EAST COAST COMPUTERS IN HOMES TEAM

Ivan Lomax, (Regional Coordinator)
Tairawhiti Technology Trust, (Delivery Partner)
Di Daniels, (National Coordinator)
Laurence Zwimpfer, (2020 Communications Trust)
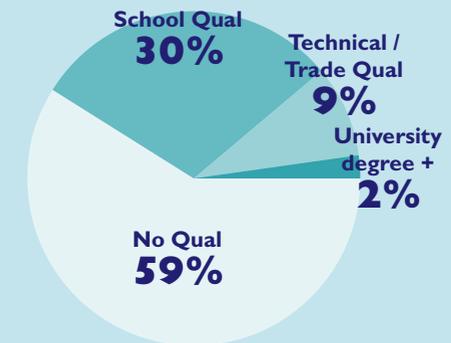*K & L Technologies, Technician*

New Computers in Homes graduate Angela collects her computer package before her WiFi installation at home.

GRADUATES 2014–15:

Waikirikiri School Hub	7	Nov-14
Gisborne CBD Hub - Te Hapara Whānau Aroha Centre	8	Dec-14
Whatatutu Hub	7	Dec-14
Gisborne CBD Hub - Corrections	7	Mar-15
Gisborne CBD Hub	9	Jun-15
Rangitukia School Hub	10	Jul-15
Total August 2014 – July 2015:	**48**	

PARTICIPANT EDUCATION BACKGROUND:

School Qual **30%**
Technical / Trade Qual **9%**
University degree + **2%**
No Qual **59%**

Hawkes Bay

Hastings, Napier and Central Hawkes Bay areas

"Isn't it great to have a computer in the home. I have my mokopuna living with me and it is just fantastic, I can't believe how lucky we are."

Family – William Colenso College

He kaakano mai Te Ao Marama (we instill the seeds of many to encourage further success in others).

A whakataueke received from the community of Maraenui. It is about giving and receiving. Ma pango, ma whero, ka oti ai te mahi! (It doesn't matter who you are, where you come from, we are all one!)

Leona Karauria

Leon Symes

Communities supporting children's learning at school and at home is a highlight that *Computers in Homes* has made possible for many families of Maraenui and Whakatu communities during the year.

Computers in Homes training held in the middle of Maraenui at Te Ao Marama Kōhanga Reo was a huge benefit for 50 families. Many of those parents also had mokopuna at Te Ao Marama Kōhanga Reo which is known as the heart of Maraenui community. Before training had finished, over 200 people had walked through the door and asked for their names to be put on a waiting list for the next programme.

Te Kura o Mangateretere is in Whakatu community which is between Napier and Hastings. The community requested wider digital support for families whose children attended various surrounding schools. A computer training hub was set up at the Community Centre and championed by Des Ratima, a nominee for 2015 Pride of NZ Awards for community spirit, with the support of local Kōhanga Reo.

Henry Hill School's new direction is to create a modern learning environment with teachers and students applying total digital learning in the classroom. *Computers in Homes* has helped to ensure equitable learning opportunities, including supportive parents, for these students in their homes.

During the year, we created new relationships with Te Kura (Correspondence School) families, many in remote and isolated areas, and helped their students engage with new Te Kura online courses.

Thank you to the schools, families, community groups, community services and community champions for continuing to support *Computers in Homes* in Hawkes Bay.

MORE INFO ON OUR BLOG AT:

http://cih-hawkesbay.blogspot.com/

REPORT CARD 2015

3,042 **families in the Hawkes Bay with school-aged children without a computer and internet connection*** • **100** **families, whānau and fanau participated in** *Computers in Homes* **2013–14** • **100** **new CiH graduates 2014–15** • **5** **schools, kura andcommunity technology centres as programme partners in the last 12 months.** *** Census 2013**

OUR CIH STEERING COMMITTEE:

Cr Maxine Boag - Napier (Co-Chair)
Cr Jacoby Poulain – Hastings (Co-Chair)
Cr Michelle Pike – Napier
Cr Henare O'Keefe – Hastings
Natasha Carswell - Napier City Council
Steve Breen - Hastings District Council
Dennise Elers - CHB District Council
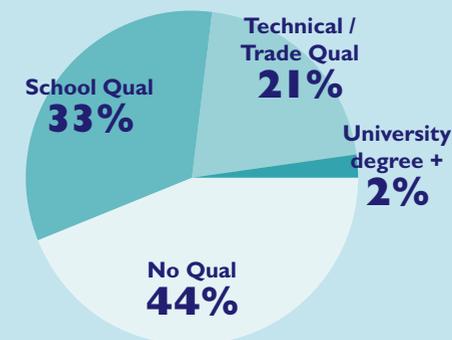*Jason Williams – HB Principal's Assn.*

Jack Taueki had never used a computer before. Pictured with his daughter and proud to hold his graduation certificate, Jack is excited about the new opportunities for himself and his family.

GRADUATES 2014–15:

Henry Hill School	10	Jun-15
Mangatere School	13	Jun-15
Te Ao Marama Te Kōhanga Reo Maraenui	31 / 8	Jun-15 / Jul-15
Whakatu Community Centre	20	Jun-15
Te Kura (Correspondence School)	18	Jul-15
Total August 2014 – July 2015	**100**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual 21%

School Qual 33%

University degree + 2%

No Qual 44%

Manawatu/Horowhenua

Manawatu, Horowhenua & Palmerston North areas

"We had and awesome tutor. I am looking forward to the Stepping Up classes and I think my family will grow from having a computer in my home."

L Winterburn, Otaki College

During 2014-15 we have focused our attention on the Otaki area. 31 of our 50 graduates were from four Kura: Te Kura O Whakatupuranga Rua Mano, Otaki College, Waitohu School and Otaki Primary School.

Shona Te Huki

Many of the families that have participated in the programme have also been part of the chromebook initiative being managed by Te Reanga Ipurangi Trust based in Otaki. With the students being able to have access to the digital world at school the families involved in CiH now have greater access from their homes as well.

The last 15 spaces were allocated to Manukura in Palmerston North which is a satellite school for Te Kura o Te Rito in Otaki. It has been a pleasure working alongside these schools, staff and families throughout the process and I wish you all well on your journey in the digital world.

Stepping UP

Great news for the Horowhenua with Te Takere library offering the Stepping UP programme. Feedback from the library to date is that the programme is complementing existing digital literacy programmes and the community is making the most of what is available.

Now all the families in the Horowhenua have access to these free classes which also extend out to the satellite libraries in Foxton and Shannon.

Palmerston North Library continues to run Stepping UP for the Manawatu.

KiwiSkills – Job Seekers

A highlight for 2015 was the Sort it Youth Expo held in Palmerston North.

This was a fantastic venue for the KiwiSkills team to showcase the Digital Challenge and engage with local high schools and training providers in Palmerston North to promote the International Computer Driving Licence (ICDL) as a 'work-ready' skill.

"It's a fantastic tool to supply to those families who don't have access to it and can't afford another huge cost to their budget."

M Metekingi, Te Kura-ā-iwi o Whakatupuranga Rua Mano

MORE INFO ON OUR BLOG AT:
manawatuhorowhenuacih.blogspot.com

REPORT CARD 2015

2,574 families in the Manawatu/Horowhenua region with school-aged children without a computer and internet connection* • **46** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **50** new CiH graduates 2014–15 • **6** schools, kura and community technology centres as programme partners in the last 12 months. *** Census 2013**

Cr Adrian Broad (centre) and Sarah Lee (ICDL Marketing Executive) with Matthew Flanagan – supreme winner of the Digital Challenge at the Sort It Youth Expo.
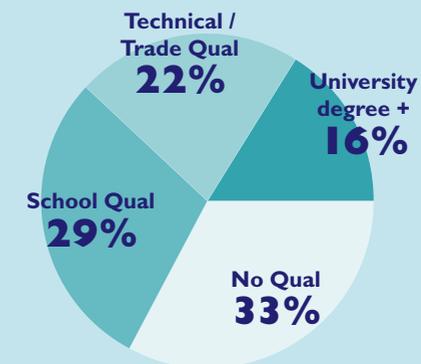
MANAWATU/HOROWHENUA STEERING GROUP: OUR CIH STEERING COMMITTEE

Cr Adrian Broad, PNCC (Chair)

Bruce Maden, CEO Te Aroha Noa

Leith Haarhoff, Digital Strategist, PNCC

Richard Tankersley, ICONIA, Director

Shannon Simpson, Digital Content Manager, PNCC

Liam Rutherford, Teacher Ross Intermediate, Palmerston North

Wendy Fraser, Library Services Manager, Te Takere Library Levin

Shona Te Huki, CIH Regional Coordinator

GRADUATES 2014–15:

Arohamai Adult Literacy	4	Sep-14
Te Kura-ā-iwi o Whakatupuranga Rua Mano	9	Sep-14
Waitohu School	9	Apr-15
Otaki College	5	May-15
Otaki School	8	Jun-15
Manukura	15	Jul-15
Total August 2014 – July 2015:	**50**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **22%**

University degree + **16%**

School Qual **29%**

No Qual **33%**

Graduate Stacey Raika with his daughter from Te Kura-ā-Iwi o Whakatupuranga Rua Mano

Nelson/Marlborough

Nelson, Marlborough and Tasman areas

"It's better to do another course just like this one that we are doing in the future. I would like to continue on with a computer course next year and henceforth. I would train my son with what I did in this training course."

CiH Graduate

Our year started with three training sessions being offered at Stoke School in Nelson. Due to the enthusiasm and energy of Principal Pete Mitchener, Stoke School families responded quickly and the places were soon filled. For those few extra spaces, families from neighbouring schools were welcomed aboard. After 10 weeks of training, 27 families successfully completed the programme and attended their graduation.

Denise Henley

MORE INFO ON OUR BLOG AT:
cihnelsonmarlborough.blogspot.com

As a new *Computers in Homes* region last year, many schools were unaware of our existence. Now, as this situation changes, we are able to make a wider impact within the community.

In the Marlborough region Lapu Oliver, Pasifika Advocate, alerted us to a huge need for training in the area for Pasifika families. After some canvassing Redwoodtown School principal, Gary Hildyard offered to host training for these families, who came from 7 different schools. They decided to trial teachers as tutors, and while this created a heavy work load for the teachers, it also had the benefit of reducing barriers, shown by the confidence and improved relationships for parents with the school and a greater sense of belonging. The newly gained connections and relationships within the school were evident at a very colourful and fun graduation.

A highlight for me during the year was the introduction of Stepping UP training modules in libraries and the willingness of libraries to collaborate in this way. After a successful pilot and high demand, Marlborough District Libraries decided to continue using their tutor librarians and have continued to offer training as a part of their normal service to the public in the "business as usual" model. They have also extended out to Picton Library and Service Centre. Both Nelson Public Libraries and Tasman District Library were also open to this collaboration and have piloted training this year – again extending the opportunity out to their smaller libraries, and at present we have six libraries involved. Keeping material up to date is quite a mission with internet sites changing on a regular basis, so having a newly dedicated person on our team, Sue Kini, doing this is a great support to everyone involved.

Recently families from both Parklands School, Motueka and Auckland Point School, Nelson have been receiving the Warrant of Fitness check on their computers as they transition from their 12 months with the *Computers in Homes* programme. It is during this time that you hear some lovely stories about how the computers have been used and have benefited families. It is still evident that internet cost is a barrier and some families have been unable to maintain their internet connections.

REPORT CARD 2015

1,515 Nelson/Marlborough families with school-aged children without a computer or internet connection* • **48** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **51** new CiH graduates 2014–15 • **2** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

Parklands School decided to trial the BYOD (Bring Your Own Device) Equity Scheme and have 15 families involved. The programme is going well in the classroom, but there are a few hitches to rectify concerning repairs to damaged devices. Kate Erikson, Parkland School's champion has been an amazing support to those families involved.

We have yet to find a partner in the Nelson / Marlborough region to support the KiwiSkills Jobseekers opportunity. It is certainly an opportunity that I wouldn't want families from this region to miss. It is something to keep working on.

Ana Fuapau receiving her certificate from Mayor Alistair Sowman, with principal Gary Hildyard in support.

Once again the year has been a success due to the amazing people supporting the programme. Thanks to my supportive Steering Group, the amazing principals and teachers who have driven the programme within their schools, and the committed tutors and technicians who go out of their way to ensure families have positive experiences and receive great support.
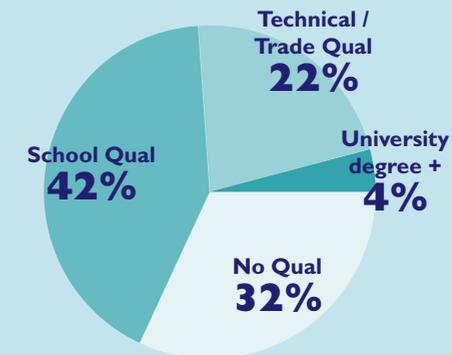
CIH STEERING COMMITTEE:
Tim Jackson (Chair) (Technical Support)
Erika Ross (Ministry of Education)
Gary Hildyard (Redwoodtown School)
Helen Taylor-Young (Victory Primary School)
Charles Newton (Education Consultant)
Diana Mellor (Education Consultant)
Sonia Hockley (Auckland Point School)
Kate Eriksen (Parklands School)
Denise Henley (CiH Regional Coordinator)

GRADUATES 2014–15:

Stoke School	27	Oct-14
Redwoodtown School	24	May-15
Total August 2014 – July 2015:	**51**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **22%**

School Qual **42%**

University degree + **4%**

No Qual **32%**

Northland

Whangarei and Kaipara areas

The *Computers in Homes* ethos is simple – bringing computer technology within reach of all New Zealand families with school aged children; helping parent-school relationships and building digital literacy and intergenerational learning.

Sue Kini

So it's with this philosophy that I have been able to build relationships with 25 Northland schools over the past six years, and support digital literacy and connection for over 600 Tai Tokerau families.

The initial process of training families within low decile schools is certainly the first step; seeing them graduate and take their computers home with an internet connection is extremely gratifying. But how has their new skills and resources affected their lives? Here is some feedback from a survey we conduct one year later:

"I found it a huge benefit having the computer at home for myself and my children so they could go online and research things that I didn't know much about which was awesome for me knowing that they could get the answers they needed from the internet" says a family from Kawakawa.

A family from Moerewa commented *"I am more confident to work on a computer now, having not ever touched a computer to becoming confident is a big thing for me. Learning and watching my children use the computer is very beneficial as I know this is what's going to help them in the future."*

And another family concluded *"I believe having a computer at home is a huge benefit to any whānau especially with the information you can gather and share with your whānau - it has been great and one of the best things I have done for my whānau - doing the CIH program as I would never have just gone and bought a computer."*

This feedback speaks for itself – our ethos is being achieved.

One of my aims this year is to focus on classroom online activities. What websites or platforms are our primary, intermediate and secondary school children using in NZ? Whilst basic computing training like file management, emailing and internet skills are crucial elements of CiH training, how can we better collaborate with schools to ensure CiH parents are savvy in online programmes like Mathletics, Reading Eggs and Study Ladder which are currently being used in the primary sector?

REPORT CARD 2015

1,938 families in Northland with school-aged children without a computer and internet connection* • **95** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **74** new CiH graduates 2014 –15 • **6** schools, kura and community technology centres as programme partners in the last 12 months. * **Census 2013**

As for parents with children in secondary schools, the NZ government is committed to having 85% of 18 year-olds achieving the National Certificate of Educational Achievement (NCEA) at Level 2 or an equivalent qualification in 2017. DIA is also leading the Government's goal of 70% of all New Zealanders completing common transactions with Government in a digital environment by 2017 (Better Public Services – Result 10).

How is this to be achieved and what framework needs to be in place? With 62,000 NZ households with school-aged children still without connectivity, the *Computers in Homes* programme is a proven model that, with continued funding, will definitely aide these goals of Government.

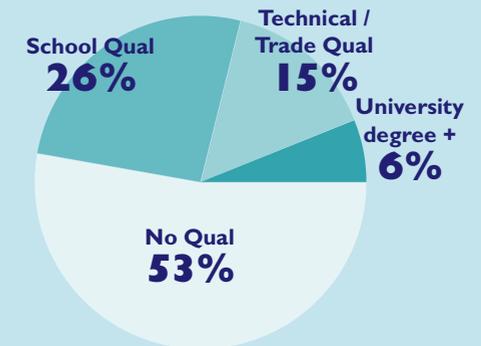**It's a full house! Families in training at Bay of Islands College, Term 3, 2014.**

OUR CIH STEERING COMMITTEE:

Vince Cocurullo (Chair)
Ngaire Olley (Totara Grove Admin/Trainer)
Sheryle Beckham (Manaia View Admin)
Sue Kini (CIH Regional Coordinator)
Rachel Beckham (CIH Technician)

GRADUATES 2014–15:

Wellsford School	7	Nov-14
Bay of Islands College	21	Nov-14
Selwyn Park Primary School	11	Nov-14
Totara Grove School	6	Nov-14
TKKM o Te Rawhiti Roa	12	Jul-15
Whangarei Primary School	17	Jul-15
Total August 2014 – July 2015	**74**	

PARTICIPANT EDUCATION BACKGROUND:

School Qual 26%
Technical / Trade Qual 15%
University degree + 6%
No Qual 53%

Porirua

The Porirua City Community IT Educational Trust (PCCITET), more widely known as e-Learning Porirua, was established in 2001. The Trust aims to help bridge the digital divide (this aim is a catch cry and part of our logo) by training families in computer skills to give them the confidence and tools to gain a job and therefore reduce unemployment, while also improving student achievement levels in the City's low decile schools.

Tim Davies-Colley

The 25 low decile schools in Porirua refer their families to Porirua *Computers in Homes* programme run at the Porirua RSA in Porirua East. At the RSA training centre there are 30 student computers available for the training programme. Every school term there is a flood of registrations and sometimes we have too many to 'fit' into one class so we organise to have two classes per week. This pattern is now well established and we run two classes per school term in terms 1, 2 and 3, and one class in term 4, each year.

Highlights for the Trust

One of the key inspirations and motivations for those involved with *Computers in Homes* is the positive feedback we receive about the difference the programme has made to a family. Many times this change is transformational.

It is unlikely that anyone could remain aloof from such inspiring stories. It is especially good when you hear back from the graduate or their family directly and even more when they can express themselves clearly. Such was the case earlier this year when a graduate from our July 2014 course emailed me the following (completely unsolicited).

Hi Tim and colleagues.

I thought I would just update you on what has happened since I completed your course.

I have a job!!! I have worked four months in Mental Health and Addiction Support. The job of my dreams!! I didn't think I would ever get a job like this!

I applied online, did four assessment tests online and now in my workplace my computer learning has been a necessity for the amount of documenting we undertake.

Kasadi is going forward with her reading skills and can now read books to a level we thought would not happen at all! This has been helped enormously by her being able to access online learning.

I cannot express how grateful I am for the opportunity that Computers In Homes and all the people involved gave to myself and little Kasadi.

Keep it up!!! You are an awesome bunch!!
Cheryl Browne

REPORT CARD 2015

1,101 **families in the Porirua region with school-aged children without a computer and internet connection*** • **167** **families, whānau and fanau participated in** *Computers in Homes* **2013–14** • **141** **new CiH graduates 2014–15** • **Porirua RSA Community Technology Centre as programme partner in the last 12 months. * Census 2013**

We have again received extra funding for 2015-16 from Lottery Community Grants to run Stepping UP. We are hoping we will provide even more support the local BYOD programme with whānau support for chromebooks as a Stepping UP programme. We are continuing to run Stepping UP after-hours on a Wednesday 6 pm – 8.30 pm as well as the usual Thursday morning slot 9.30 am – 12.00 pm.

We now have a contract with the Wellington Regional Work and Income office to run a work-focused course for Colombian refugees in the Wellington region (Wellington, Upper and Lower Hutt, and Porirua). The second of these courses will graduate in mid-July 2015. It is likely that from 2016 onwards we will look at the needs of other ethnic refugee groups.

THE BOARD OF E-LEARNING PORIRUA:

Graham Kelly (Chair)
Wendy Betteridge
Sue Chard
Tim Davies-Colley
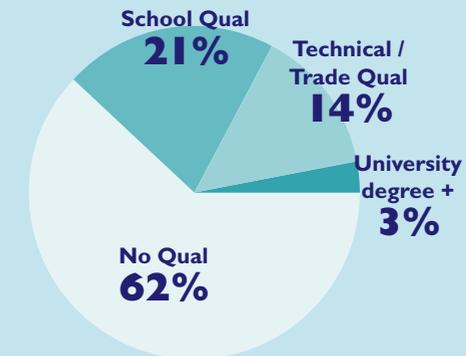*Kris Faafoi*
Philip Major
Chris Lipscombe
Martyn Newman-Hall
Murray Woodley

GRADUATES 2014–15:

Porirua RSA Course 58 – Term 3	42	Sep -14
Porirua RSA Course 59 – Term 4	22	Dec-14
Porirua RSA Course 61 – Term 1	41	Apr-15
Porirua RSA Course 63 – Term 2	36	Jun-15
Total August 2014 – July 2015:	**141**	

NB: Courses 60 & 62 = Refugee CIH

PARTICIPANT EDUCATION BACKGROUND:

School Qual **21%**

Technical / Trade Qual **14%**

University degree + **3%**

No Qual **62%**

Cheryl Browne with Tim Davies-Colley (left) and Jordan Carter – CE Internet NZ (right) taken at the July 2014 graduation.

Rotorua/Tauranga

Rotorua/Tauranga has graduated 28 whānau this year with Brookfield Community centre leading the charge with two CiH programmes providing assistance to 23 whānau. The centre has a close relationship with Brookfield Primary School and is located right next door to the school.

Ivan Lomax

They have also managed to assist 18 whanau with our Stepping UP programme.

Lucille from the Brookfield community who graduated earlier in the year has benefited enormously from *Computers in Homes*. Lucille has teenagers in the house who are now big consumers of the Internet with homework, social media and playing games.

"I had no previous experience with a personal computer. My teenagers required access to the Internet and it truly has opened my eyes to what's at your fingertips" said Lucille.

The Internet has helped her with paying bills online, searching for bargains and keeping in contact with whanau.

Lucille says *"Its given my family and I Independence, opportunities to job search, house hunting and going on trade me, plus numerous other stuff, it's been absolutely awesome. My girls have found homes with the house hunting and are now independent, all due to me having this computer and internet. I feel so much more confidant in using computers now that i have taken part in the computers in homes programme. I recommend the computers in homes course to anyone of all ages and ethnics, and skill levels, it is easy to follow and we had an awesome tutor."*

Whānau numbers were down this year due to limited positions available within Rotorua and Tauranga. Also Nga Mataapuna Oranga regrettably had to pull out of our joint CiH partnership due to funding constraints. We do hope that they can come back on board in the future as our partnership was able to help 120 Whānau Ora families over the past two years.

However there has been a marked increase in enquiries from organisations who want to be a part of CiH. We have met with Iwi and Hapu groups and we hope to be able to assist them within the next two years. Interest has come from their hauora and education arms as they see *Computers in Homes* being a natural fit for their organisations outcomes.

Once again connecting rural Tauranga whānau to the internet has been a challenge as ADSL and Naked broadband is limited in some areas due to locality. Local wireless operators have been approached to

REPORT CARD 2015

4,002 families in the Rotorua/Tauranga region with school-aged children without a computer and internet connection* • **103** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **28** new CiH graduates + **15** in-training 2014–15 • **2** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

assist with low cost connections but they do not always have the flexibility to help. This has basically left us with ADSL and Naked as the only option for connection to most rural whānau.

BAY OF PLENTY COMPUTERS IN HOMES TEAM

Ivan Lomax (Regional Coordinator)
Di Daniels (National Coordinator)
Laurence Zwimpfer (2020 Communications Trust)
Shane Lindsay, Technician (Western BOP)
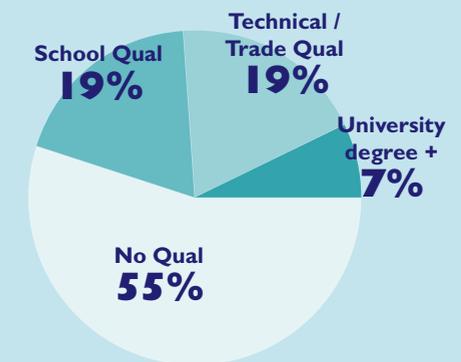*Shan Jiang, Technician (Rotorua)*

It's home time for this baby. Anne-Marie has completed training and collects her computer package at the end of the Brookfield Community Centre's graduation.

GRADUATES 2014–15:

Brookfield Community Centre	8	Oct-14
	15	July-15
Aorangi School	5	July-15
Total August 2014 – July 2015:	**28**	

PARTICIPANT EDUCATION BACKGROUND:

School Qual 19%
Technical / Trade Qual 19%
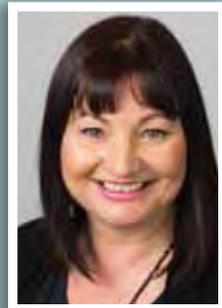**University degree + 7%**
No Qual 55%

The computer has made all of my tamariki more confident with their school work. My daughter uses the computer for her homework and my son has improved immensely with his maths and reading. My eldest daughter uses the computer for her music studies.
Merle – Merivale Primary School

Southland

Computers in Homes **in Southland continues to provide opportunities for families to become connected with the digital world. The looks on the faces of families when they discover new and exciting things with their computer makes our job so worthwhile.**

Janine Walker

Kate McRae

The Southern REAP team continues to be delighted with the response from families involved in the *Computers in Homes* programme. Our co-ordinator role is very unique – we get to work alongside schools and families opening the world of digital technology to them. We always leave school meetings, whānau meetings, trainings and graduations with a smile on our faces as the programme enlightens the lives of those we work with. From schools who appreciate the support to help their students to the parents who no longer have to visit the local library to help with child with their homework – the benefits are endless.

We are especially thankful that we are able to deliver the programme to our rural communities. For many families isolation is an ongoing issue with the frequent withdrawal of community services to offices in main centres. The opportunity to attend a programme in their own school has huge benefits for all involved.

We have been lucky to form a working relationship with Te Whānau O Hokonui Marae in Gore. Transpower donated computers to the Marae early in the year and these provided a training pod for *Computers in Homes* whānau. Ongoing tireless work from Kendall Harrington in the Gore area is very much appreciated as well as tutors and technicians working in other areas of our patch.

Although we have just completed delivery of our second contract we continue to learn about the processes of the programme. The support from the *Computers in Homes* team, including Laurence, Di, Kristina and all the coordinators is tremendous –the *Computers in Homes* programme is only as strong as the team that works on it.

Work in our Southland schools has taken us as far north as Lumsden, east to Gore and south to Bluff. Amongst those schools we have met many fantastic people who are committed to the education of their children. We thank each and every one who is involved in the programme – Southland is a richer educational place for having *Computers in Homes*.

REPORT CARD 2015

1,170 families in the Southland region with school-aged children without a computer and internet connection* • **50** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **42** new CiH graduates + **8** in-training 2014–15 • **5** schools, kura & community technology centres as programme partners in the last 12 months. * Census 2013

"This is a terrific course and it will benefit our kids in the community and give encouragement to our rural people ... you're awesome allowing us to do this!!"
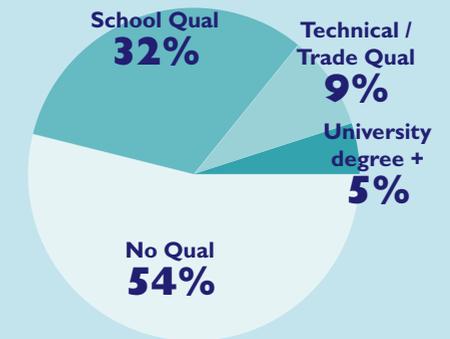

The delight of a child working with his Mum – learning in action at Otautau School in Western Southland.

GRADUATES 2014–15:

Southern REAP Winton	8	Oct-14
	5	Apr-15
Takitimu Primary	8	Oct-14
Gore Marae	7	Apr-15
St Teresa's Bluff	8	Jun-15
Invercargill Middle School	6	Jul-15
Total August 2014 – July 2015:	**42**	

PARTICIPANT EDUCATION BACKGROUND:

School Qual **32%**

Technical / Trade Qual **9%**

University degree + **5%**

No Qual **54%**

Computers in Homes family from Invercargill Middle School after graduation – ready to road-test their new digital skills.

Taranaki/Central North Is.

Ruapehu, Stratford, New Plymouth, South Taranaki and Waitomo areas

2015 marks ten years that we have been delivering *Computers in Homes* in Taranaki, from the first pilot programme at Eltham Primary school to setting up Eltham E-Learning in 2006, then stepping up into Taranaki E-Learning Trust in 2008. We've seen many important changes in the last ten years, from boundary changes to new programmes, but the dedication of a core band of people has been constant.

Christina Turner

We have trained, graduated and/or rejuvenated in Tongariro Area School, Turangi, TKKM o Tamarongo, Opunake, Hawera/Manaia, Eltham/Stratford/Kaponga , and CKC Reap, Taumarunui.

We recently changed our facebook page to *Computers In Homes* Taranaki and Central Plateau, and since then, the visits and likes on this page have increased markedly.

Our Coordinator recently received a letter from one of our students and I thought I'd share it here: (the full letter is on our Facebook page).

This is Ngaire from Tongariro School. I thought I would let you know that I am taking another course up at the Literacy Centre Turangi and I have been so surprised at how much I have recalled from doing the CIH one.

I have been on the course ... for four weeks now ... and enjoying everything that we are doing. I am looking at doing another course at the centre again after this one finishes. I now am feeling a lot more confident about it.

Our Coordinator, trustees and contractors have attended NetHui, graduations, NCCG meetings, TechSoup Webinar, meetings with community groups for possible partnerships, and scoping meetings at Parihaka in preparation for the NCCG meeting in November 2015.

In some areas, access to the internet has been difficult, whether it is locational difficulties due to distance from exchanges, or other problems. Christina, our Coordinator, perseveres to sort out these issues for our families.

Thank you to the Taranaki E-Learning trustees for the time you put in, whether its minutes, reports, accounts, Charities Commission returns and for making time in your lives for meetings. Thanks go to Chester Borrows for agreeing to be an honorary trustee and to Christina for the huge amount of time and energy you put in to the delivery of *Computers In Homes*, for the Trust and the most importantly for the families who need it.

Lastly, to the trainers and technicians in Taranaki and Central Plateau area, thank you.

MORE INFO ON OUR BLOG AT:

http: //telttrust.blogspot.com/

REPORT CARD 2015

3,198 **families in the Taranaki/Central North Island region with school-aged children without a computer and internet connection* • 83 families, whānau and fanau participated in *Computers in Homes* 2013–14 • 65 new CiH graduates 2014–15 • 4 schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013**

Greig, our technician, resigned this year. Greig had been with us since 2008. Our new technician, Ian, also teaches *Computers in Homes* and Stepping UP classes. I appreciate their support and also the support of our Taranaki e-Learning trustees. Thank you all.

Isn't this the best part about Graduation? Tongariro Area School (Turangi) Graduates chow down after their 3 July 2015 Graduation.
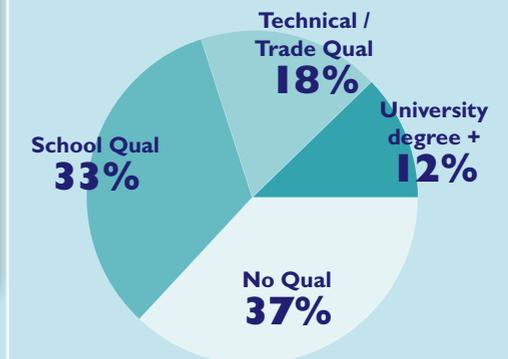
GRADUATES 2014–15:

Eltham CTC	6 9	Dec-14 Jun-15
Hawera CTC	5	Dec-14
Tongariro School	17 19	Apr-15 Jul-015
TKKM o Tamarongo	9	Jun-15
Total August 2014 – July 2015:	**65**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **18%**

University degree + **12%**

School Qual **33%**

No Qual **37%**

Waikato

Waikato, South Waikato, Hauraki, Otorohanga, Hamilton and Piako areas

During the 2014/15 year we were funded to support 100 families. With this resource we have graduated 106 students throughout the Waikato Region. We have worked with 7 different providers, four of which were schools and three were community hubs.

Holly Snape

Computers in Homes Waikato is now operating as Web Access Waikato. We still deliver the *Computers in Homes* contract in the Waikato region.

During the year, the *Computers in Homes* programme was delivered to a high number of Hamilton based families, as the demand within the city has been very high. Relationships were maintained with the Meremere and Tokoroa Communities and a new relationship was formed with the Ngāruawahia Community House with the delivery of CIH programmes also occurring in these centres. We are in the process of forging new relationships outside the city for 2015-16 and are working on setting up programmes in Te Awamutu, Huntly West and Tokoroa Central.

This year we farewelled one of our most active and committed Tutors, Tracey Trainor. Tracey has worked diligently delivering the *Computers in Homes* and Stepping up Programmes in Tokoroa. She has recently been offered and accepted full time employment. While we are very sad to see her go, we are confident she will make an outstanding contribution in her new role.

The Warrant of Fitness's for computers have been held at Te Whare Kokonga, Te Whānau Putahi and Strathmore School. Further Warrant of Fitness's have been booked for Rhode Street School, Linkhouse and Te Aroha School. The WOF's have demonstrated that the hardware continues to perform well but those with internet access collect high numbers of viruses and the clean-up at the 12–18 month point makes a significant difference for those who elect to use this service.

Stepping UP continues throughout the region, particularly in Tokoroa where many *Computers in Homes* graduates have elected to continue their computer education. This has been well supported by the local school (Strathmore) who have allowed the free use of their facilities and the tireless commitment of their tutor. Stepping UP continues to afford us the ability to provide an opportunity to those who do not qualify for the *Computers in Homes* programme to engage in digital literacy education. This has been a popular programme and we continue to look for ways

REPORT CARD 2015

6,525 families in the Waikato with school-aged children without a computer and internet connection* • **107** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **106** new CiH graduates 2014–15 • **7** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

to extend its reach within the community. We are currently in the process of setting up a Stepping UP hub in Hamilton at a local Community Centre.

Web Access Waikato has enjoyed the last 12 months and we are very enthusiastic about the 12 months ahead. The interest from schools throughout the region is growing and the opportunity to access new schools and provide this programme to communities who have not had access to it before is exciting.

Board Member Shane Hobson, Regional Coordinator Holly Snape and Tutor Lisa Hyde celebrate with Graduates at St Pius School.
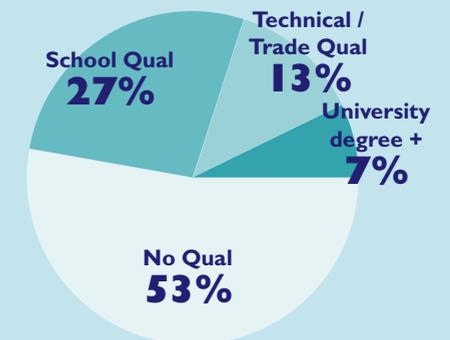
WAIKATO COMPUTERS IN HOMES TEAM:
Shane Hobson – Chair
Ihsana Ageel (Strategic Policy Analyst Hamilton City Council)
Dave Macpherson (City Councillor)
Vanessa Mohi-Goodchild (Connexis – Infrastructure ITO)
Rebecca Fraser (Linkhouse and Birthright, Manager)
Holly Snape - CiH Regional Coordinator

GRADUATES 2014–15:

Strathmore Primary	20	Sep-14
Linkhouse	20 / 19	Oct-14 / Jul-15
Meremere School	5	Mar-15
Ngāruawahia Community House	15	Apr-15
Te Whanau Putahi	11	May-15
Insoll Avenue School	8	Jul-15
St Pius School	8	Jul-15
Total August 2014 – July 2015:	**106**	

PARTICIPANT EDUCATION BACKGROUND:

School Qual **27%** • Technical / Trade Qual **13%** • University degree + **7%** • No Qual **53%**

Wairarapa
South Wairarapa, Carterton, Masterton and Tararua areas

With this programme now funded through the Ministry of Education, we are ensuring that whilst the focus of the work is still on the parents, we need to maximise the opportunities to grow the connection between the home and the school.

Wendel Richardson   Martha Manaena

As a proud partner in the Computer In Homes story, Wairarapa REAP makes sure that the families we are working with have the opportunity to meet with school staff during the process of training and graduation. We also then support the families in working closer with our REAP staff, through our adult programmes, and where appropriate involving our early childhood staff. Some of our work supporting schools to implement the Ka Hikitia Strategy also involves the parents from this programme.

We have continued with all of our original schools, and have added Featherston in this year, following approaches from their BOT and Principal. This has been a good move and ties in well with our continuing support for this community.

Changes to the internet arrangements have been welcomed, but we need to continue to be careful that the families can manage the extra costs before signing up.

We are still pursuing alternative WiFi possibilities and a small group is now actively looking at alternatives.

We also see that parents continue to be involved in learning through Stepping UP, and more recently through KiwSkills.

We are in the process of gearing up for the delivery of KiwiSkills, purchasing 2 Batstations for our foyer and other tools to ensure we can provide a great service to these learners.

We continue to support digital learning experiences across many other programmes, especially in using smart phones, tablets and a wide variety of computers. Our experience is that many people are not embracing the move to a more technological age for a wide variety of reasons. We also see scope for supporting people to better utilise their smart digital devices and to provide a better understanding of the ways in which we can keep up with ongoing change.

MORE INFO ON OUR BLOG AT:

http://wairarapacih.blogspot.com/

REPORT CARD 2015

1,152 families in the Wairarapa region with school-aged children without a computer and internet connection* • **63** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **72** new CiH graduates 2014–15 • **5** schools, kura and community technology centres as programme partners in the last 12 months. *** Census 2013**

OUR CIH STEERING COMMITTEE

Cr Chris Peterson – Masterton District Council (Chair)
Peter McNeur – REAP Director
Wendel Richardson – Project Manager
Pirihria Haira – (Kura Kaupapa Māori)
Sandee Lidbetter – (Secondary School)
Lynne McCarteny – (Primary Schools)
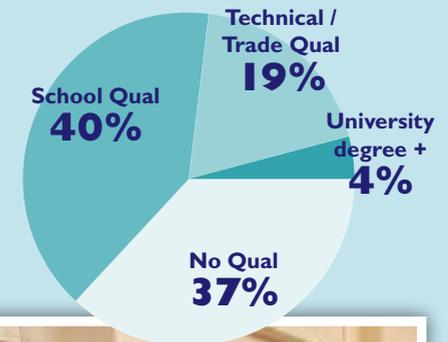*Martha Manaena – (CiH Regional Coordinator)*

Next stop UCOL – David Mullany receives his Certificate from Dick Brown Principal of Douglas Park, Masterton. David is planning to complete a level 3 Business Administration course at UCOL

GRADUATES 2014–15:

Masterton Family Education Support Centre	7	Sep-14
	7	Nov-14
	6	Mar-15
Ko Te Aroha	11	Sep-14
	8	Nov-14
Douglas Park School	6	Nov-14
	3	Mar-15
	8	Jun-15
Featherston School	5	Dec-14
	4	Jun-15
Huia Range School	7	Dec-14
Total August 2014 – July 2015:	**72**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **19%**

School Qual **40%**

University degree + **4%**

No Qual **37%**

Very proud whānau with their Mum – Juanita, who graduated at Masterton Family Education and Support Centre in November 2014.

Wanganui
Wanganui, Marton and Raetihi areas

Computers in Homes **Whanganui has had a great year with 130 whānau participating in our expanded region that now includes Ohakune, Taihape, Raetihi, Patea, Waverley and everything in between.**

Tania van der Vegte

This year for the first time in our region we delivered to Raetihi Primary School with 17 whānau graduating in May 2015.

We have trialled Bring Your Own Devices (BYOD) at Tawhero School with 22 whānau. The trial has taught us a lot about the BYOD process and has been of significant benefit to those children who actively participate in bringing their devices to school as well as having internet access at home. We will continue to support these families through the 2015-16 year.

At the start of the 2014-15 year, management of Computers in Homes in Whanganui moved from the Wanganui District Council to the 2020 Trust. This has reduced management overhead for the Council and allowed the programme to be delivered more flexibly. The Council continues as a key stakeholder and has entered into an agreement with the 2020 Trust to offer the Stepping UP programme through the Wanganui public libraries. The change in delivery structure has also resulted in the formation of a new Steering Committee, ably chaired by Sharon Duff.

I believe that placing the programme firmly into the hands of the community has resulted in much stronger buy-in and participation at a committee and community level with more operational flexibility to deliver in a way that strengthens the engagement by schools and parents. This has been clearly demonstrated by the 130 whanau that have participated actively in our programme this year. We have more people on the waiting list and schools who have not participated in *Computers in Homes* for some time are now returning.

We have been well supported in our region by our local politicians (from central and local government) and our media. We continue to see our families succeed in ways that would not have been possible had it not been for technology.

We look forward to the 2015-16 year in both continuing with *Computers in Homes* as well as seeing our local libraries starting to deliver Stepping UP.

MORE INFO ON OUR BLOG AT:
http://wanganuicomputersinhomes.
blogspot.co.nz

REPORT CARD 2015

1,197 families in the Wanganui region with school-aged children without a computer and internet connection* • **117** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **130** new CiH graduates 2014–15 • **10** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

WANGANUI STEERING GROUP MEMBERS:

Sharon Duff (Chair)
Helen Puhipuhi (Born & Raised Pasifika)
Chris Dibben (Tawhero School)
Katrina Langdon (UCOL)
Deb Hill (Researcher)
Tuhi Smith (Principal Te Kura O Kokohuia)
Carla Donson (Whanganui Women's Network)
Tania van der Vegte (Coordinator Whanganui Computers in Homes)
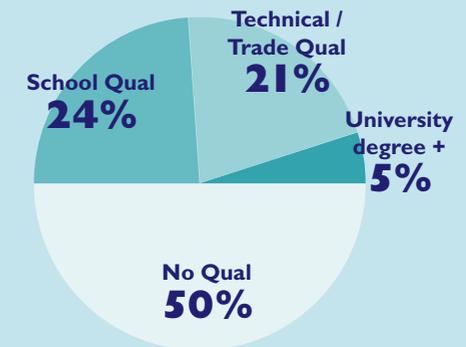*Warwick Maguire (Ministry of Education)*

Biggest graduation ever – 19 May 2015 – 54 families from Tawhero, Keith Street, St Marcellin and Castlecliff Schools as well as Whanganui Learning Centre, joined together for a mass graduation.

GRADUATES 2014–15:

Whanganui Learning Centre	9	Sep-14
	10	Nov-14
	11	May-15
Marton ICT Hub	13	Oct-14
	10	Apr-15
Born and Raised Pasifika	5	Nov-14
Wanganui Intermediate School	5	Nov-14
Aranui School	7	Nov-14
Tawhero School	12	May-15
Keith Street School	9	May-15
St Marcellin School	9	May-15
Castlecliff School	13	May-15
Raetihi School	17	Jun-15
Total August 2014 – July 2015:	**130**	

PARTICIPANT EDUCATION BACKGROUND:

School Qual **24%**
Technical / Trade Qual **21%**
University degree + **5%**
No Qual **50%**

Wellington/Hutt
Wellington, Lower Hutt and Upper Hutt areas

During the year, families at four Wellington Central Schools participated in Computers in Homes - Newtown, Holy Cross, Berhampore and St Anne's. With many people starting to think that desktop computers are a thing of the past, we were fortunate to be able to pilot a laptop option.

Briar Kopa

Once the schools were aware of the laptop/desktop option, family interest quickly grew beyond the allocated spaces. Of the 47 graduates, 80% chose a laptop.

Computers in Homes has many partners around the motu and all help to make the programme possible.

We had members from the RemarkIT team attend all the graduations. The amount of work Steve Livesley and his team did to refurbish the order of 47 laptops & desktops in a limited time frame was amazing. Also RemarkIT gifted 3 prizes for each school – Tablet, Digital Camera & Bluetooth Speaker. The lucky recipients were very thankful. Thank you Tim Findlay and your team for everything you do for the families of *Computers in Homes*.

Also, I would like to acknowledge Taita College. They have allowed Patrick Harlow to reuse parts from the school's obsolete machines to repair the families' computers when needed. Thank you for your continual support for the families and the *Computers in Homes* Programme.

During the year, we also saw a diverse group of cultures where language was a barrier for them. One school provided an interpreter to assist; in two others, participants helped each with language issues. In my last school we had three refugee families where their children helped, especially when it came to understanding about different internet connection types. Having diverse groups was a great experience as it made us more culturally aware.

Stepping Up

We had the first pilot session for Upper Hutt City Library in April 2015. The programme offered 13 classes with 8 computers. The programme was a great success where all sessions were full. We are now in the process of producing a report for the library so they can offer the programmes on an ongoing basis.

Hutt City Libraries are already operating in the 'business as usual' mode. Lillian Pak has taken over from Denise Clarkson, but has continued to promote the programme with energy and enthusiasm. During the second term in 2015, there was a drop

REPORT CARD 2015

3,018 families in the Wellington & Lower Hutt region with school-aged children without a computer and internet connection* • **46** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **45** new CiH graduates 2014–15 • **4** schools, kura and community technology centres as programme partners in the last 12 months. *** Census 2013**

in participation with several factors appearing to contribute to this, e.g. cold and wet nights, flu/cold season. So the team is planning to change the session times for the next term.

Farewell to Chris Worsley

We would like to take this opportunity to say farewell to a wonderful Steering Group member, a strong advocate for *Computers in Homes* and the Pomare Community, a friend and the Principal of Pomare School – Chris Worsley. Chris has been a strong supporter of *Computers in Homes* and a passionate principal for his school. We wish you well Chris, in your adventures as the new Principal of Maraenui in Napier. To you Chris I say "Whaia te matauranga" Strive for excellence, for you have come too far not to go further, you have done too much, not to do more. May your future endeavours be successful and we congratulate Maraenui for receiving a taonga from our Hutt Valley/Wellington Community.

OUR CIH STEERING GROUP COMMITTEE

Briar Kopa, CIH Regional Coordinator
Chair Gwen McDonald, Northern Ward Councillor, Hutt City
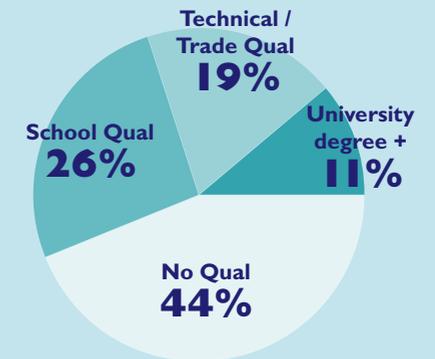*Mark Potter, Berhampore School Principal*
Chris Worsley, Pomare School Principal
Ken Laban, Wellington Regional Councillor

GRADUATES 2014–15:

Newtown School	13	Jun-15
Holy Cross School	15	Jun-15
Berhampore School	8	Jul-15
St Anne's School	9	Jul-15
Total August 2014 – July 2015:	**45**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **19%**
University degree + **11%**
School Qual **26%**
No Qual **44%**

The Wellington CiH team farewells Steering Committee member Chris Worsley as he moves to a new school in Napier. With Chris (left to right) are: Princess Manahi (Parent Rep), Cr Gwen McDonald (Wellington CiH Chair) and Briar Kopa (CiH Regional Coordinator)

West Coast

Grey, Buller and Westland areas

During the year, we've learned a lot about how our West Coast engages with technology. A focus for WestREAP has been on collecting valuable information to help us target our education strategies to get the best coverage for our programmes and affect change. We know that technology, as both a communication and education resource in our community is thoroughly under-utilised. We have welcomed the opportunity to continue to address this challenge.

Cheryl Smeaton

At the beginning of the 2014-15 year, we were ticking over. Regular busy classes in both Greymouth and Hokitika each term, plus an active satellite class made up of alumni from both groups using Skype every fortnight to support each other's projects and online activity. The satellite class became an excellent way for our learners to continue their learning in their groups and support each other with their tentative next steps into the Digital world. Sixty digital literacy learners, all of which progressed from *Computers in Homes* through Stepping UP and onto further digital programmes and courses – participated in West Coast *Computers in Homes* Digital Literacy programmes. We felt as though we were having a 'par for the course' type of year, the usual, nothing out of the ordinary, just good quality delivery of a great programme and a bunch of satisfied and happy students. For the first six months and then this happened in March 2015:

"We thought that since DORA won't be working in Christchurch for four months, rather than put her in storage, we might see if you want to have a turn with her and see what she can do for the Coast."

We didn't need to be asked twice! In true 'CiH 2020 Style' – we heard the news, created a plan, organised the logistics and picked her up within a fortnight, bringing DORA back to the West Coast on April 1 to keep her until July 31st. Well, that's the plan so far (see our special report about DORA's visit to the Coast).

Digital Steps

429 Digital Steps were completed during the year, the most popular being the Internet Security and Safety module, followed – and often combined with, Google and the Internet. We have a resurgence of parents and grandparents coming to dip into our Digital Steps modules as they support their young people with technology at home and at school.

BYOD Equity Pilot

We have also welcomed the opportunity to participate in the BYOD (Bring Your Own Device) equity pilot with Westland High School, supporting a total of 27 families. We have also created eight

REPORT CARD 2015

351 families in the **West Coast** region with school-aged children without a computer and internet connection* • **49** families, whānau and fanau participated in *Computers in Homes* 2013–14 • **39** new CiH graduates 2014–15 • **2** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

customised training modules based on the Stepping UP format and including content relevant to the school, for teachers, for parents and for students. Students showing parents what they're doing and how it benefits their learning, parents learning how to keep their IT equipment and their family safe online at home and teachers coming up to speed with using technology as a teaching tool.

Stepping UP in Libraries

Two libraries on the West Coast (Westland and Greymouth District Libraries) are running Stepping UP.
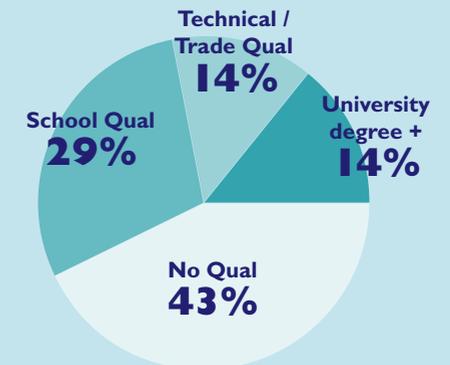
In Greymouth, our tutor ran 4 workshops for the Librarians – showing them how to deliver Stepping UP modules, how to step the learners through the surveys and gearing up the laptop pod. Four librarians now share the tutor work at their library. They run 3 sessions per week over two weeks every month including a morning, an afternoon and a Saturday. Most of the participants are older people who do not fit any other 'priority learner' criteria (33 Learners in Greymouth have participated so far).

In Hokitika, at the Westland District Library, our own tutor ran the class every Tuesday morning for one term. The Librarians sat in on the sessions and by the end of the term they were running classes themselves every Tuesday with four participants at a time. They have worked with 25 people over the last 6 months.

GRADUATES 2014–15:

WestREAP Hokitika CTC	4	Dec-14
	11	Apr-15
	2	Jun-15
	7	Jul-15
WestREAP Greymouth CTC	3	Dec-14
	5	Jun-15
	7	Jul-15
Total August 2013 – July 2014:	**39**	

PARTICIPANT EDUCATION BACKGROUND:

Technical / Trade Qual **14%**

University degree + **14%**

School Qual **29%**

No Qual **43%**

DORA at work on the West Coast.