

Auckland

By the end of July 2016, the Auckland Computers in Homes Programme had graduated 257 families from South Auckland and Franklin schools and a further 48 were in training.



Cara Sefuiva



Denise Proctor



Jo Hampton



Naseem Khan

During the year, our Auckland delivery team expanded from just one coordinator to a team of three with the support of a full-time technician and, for much of the year, an interim Area Manager. This created some challenges in building a cohesive working team, but with the appointment of a permanent Area Manager in July 2016, we feel we are now much better placed to tackle the huge task ahead of us. The 2013 Census reported over 20,000 families with school-aged children in Auckland without access to the internet. We are pleased to have reduced this by nearly 300!

Jo Hampton and Denise Proctor joined the Auckland team as new programme delivery partners, along with Naseem Khan in an IT support role. Our Auckland team also has the addition of a '0800' tech support line – just for us! It's been a wee bit of a trip getting to know each other and helping our team navigate through the project processes. Our monthly meetings have been fast workshops/breakfasts getting up to speed early in the day before our phones are all buzzing and the next meetings summon us.

The changes aren't over yet as we scale up to meet the Auckland digital connection challenge, but on the ground it is very much business as usual with many new partnerships being formed and the interest via community hubs continuing to grow. We welcomed some new host schools during the year while at the same time continued to support schools with large numbers of digitally disconnected students. We are delighted to be working with more PTEs in the South Auckland area. Many of our whānau feel more comfortable in meeting places outside of the schools that their children attend; this includes churches, PTEs and community groups. We have welcomed the opportunity to partner with Pasifika Power UP again this year.

Social issues have taken a front page and priority in South Auckland especially with the growing number of people who are homeless and those living in poverty. We believe that it is important for 'Computers in Homes Auckland' to remain involved and be part of the solution to help our whānau and our community outside of our Kaupapa.

MORE INFO ON OUR BLOG AT:
cihauckland.blogspot.co.nz
franklincomputersinhomes.blogspot.co.nz
manurewa-papakura-cih.blogspot.co.nz

"It's opened a whole new world for me and I want more, so I'm enrolling in a computing course"

M Paikea, Pukekohe

REPORT CARD 2016

20,298 families in Auckland with school-aged children without a computer and internet connection* • 397 families, whānau and fanau participated in Computers in Homes 2013–15 • 257 new CiH graduates + 48 in training as at 31 July 2016 • 14 schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

We would like to acknowledge the special contribution that Terrance Wallace has made to our Steering Group during the year. Terrance has returned to Chicago, his original stomping ground, to continue his amazing work there. While here in New Zealand, he followed the seed of a dream and through faith, it flourished into the InZone Project, providing inner city accommodation for Māori and Pasifika boys and later, girls, so that they could attend top Auckland schools. The Steering Group appreciated greatly his calming presence and we will miss the input and enthusiasm that he brought to the table, as well as the fruity water!

As we enter in our next year, we look forward to meeting and joining another 400 whānau on their new journeys of learning.

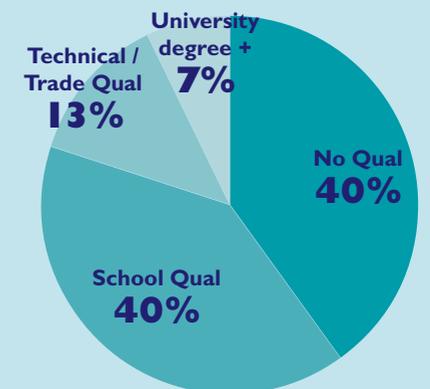
OUR CIH STEERING COMMITTEE:

- Jocelyn Williams, Unitec (Chair)
- Di Daniels, CiH National Coordinator
- Laurence Zwimpfer, 2020 Trust
- Lauren Pompey, TKKM Representative
- Cara Sefuiva, CiH Regional Coordinator
- Terrance Wallace, InZone Education
- Catherine Birt, Education Support

GRADUATES 2015–16:

De La Salle College	20	Sep-15
	31	Jul-16
EFKS Pakuranga	11	Oct-15
Jean Batten School	15	<i>in training</i>
Leabank School	9	Jun-16
Mansell Senior School	18	<i>in training</i>
Otahuhu Town Hall	10	Oct-15
Pukekohe North Hub	45	Jun-16
Roscommon School	18	Nov-15
Rosehill College	4	<i>in training</i>
Tangaroa College	27	Oct-15
	11	<i>in training</i>
Te Whare Piringa	26	Jul-16
Tuakau College	20	Apr-16
Tuakau Primary	25	Apr-16
View Road School	15	Nov-15
TOTAL	305	

PARTICIPANT EDUCATION BACKGROUND:





LEFT: Jo Hampton (second from left) joins the celebrations at her first CIH graduation with Roscommon School.

BELOW: Tuakau Primary Year 6 students sharing with parents what they are learning at school. The parents were amazed at how much knowledge the kids had in using the school computers.



Big night at Te Whare Piringa graduation: Trainer Nive Kaisala and graduate DJ Tuaru-Temu



Andrew Bayley Hunua MP speaking with **Charlene Ngamu**. After graduating from the *Computers in Homes* programme Charlene has decided to do a degree in social work. Charlene took home a laptop. She has three children.

COMPUTERS IN HOMES FRANKLIN

Computers in Homes Franklin had an outstanding year in 2015–16, graduating 100 families.

A cross section of schools took part from around Franklin that had families from Waiuku, Tuakau, Pukekohe, Te Kohanga, and Te Puaha O Waikato areas.

Most schools today are equipped for digital learning with digital fluency and literacy programmes incorporated into their curriculum. The *Computers in Homes* programme assists with this learning by giving families access to a computer or laptop with subsidised internet options. Feedback from the families is always positive. By participating in the 20 hours computer training they have a better understanding of what and why their tamariki need technology at home.

At Tuakau Primary School the trainer, Deputy Principal Tina Taylor, invited four children from year 5/6 to come into a class. Each child had a small group of parents where they explained what they were learning at school and why it was important to have access to a computer and the internet at home. The parents were totally amazed that at such a young age these children knew so much about digital learning.

The ages of our learners varied considerably and included a group of hearty grandparents who were raising their mokopuna; all participants wanted to know how to work the computer. Lots of patience and manaaki was required with nga ataahua kua me nga koro. Lots of laughter and frustration but we got there together.

KORERO NGA WHĀNAU O ROROHIKO I ROTO I TE WHARE

(what our graduates had to say)

"We are all learning together; my tamariki teach me what they are learning at school."

R Tini, Tuakau

"My girls are at high school now and they need a computer to do research. I won't have to take them down to the library to research; they can do it at home anytime they want"

D Marshall, Pukekohe

CIH FRANKLIN CHAMPIONS

Franklin CIH has a great group of programme champions in our community, including:

- Andrew Bayley, Member of Parliament for Hunua
- Parekawhia Albert, Adult Literacy Franklin
- Raemon Matene, Nga Hau E Wha Marae
- Kahurangi Taylor, Manager Ngati Te Ata-Te Ara Rangatahi
- Robyn Withers Lauer, Principal Pukekohe North School (Pukekohe North Hub)
- Janie Flavell, HOD Tuakau College
- Chris Hull, Principal View Road School Waiuku
- Margaret Carr, Principal Tuakau Primary
- Denise Proctor, Franklin CIH Coordinator



Welcome to Sue West

On 28 July 2016, we welcomed Sue West as our Auckland Area Manager. Sue is a digital education professional with more than 25 years experience. Previously, Sue was Market Development

and Digital Manager for Coastguard Boating Education, and before that has worked in primary and tertiary education, as well as leading ICT and eLearning projects.

Sue will be leading the expansion of the 2020 Trust's digital literacy programmes in Auckland with a special focus on South and West Auckland. This includes *Computers in Homes*, *Stepping UP*, *ICDL* and *KiwiSkills* Jobseeker.

Christchurch

Christchurch and Ashburton areas

Training for *Computers in Homes* in Christchurch has taken place at 5 different locations this year with 115 people participating. A highlight has been our relationship with the Pasifika community which has gone from strength to strength.



Sylvia Smyth



Sue Davidson

We began by partnering with the Pasifika PowerUp programme – providing training to parents while their children studied for NCEA in the room next door. From there we have gone on to work with Rowley School. This school has become a digital hub for their community with half of the *Computers in Homes* families coming from nearby schools. This is testament to the school’s strong community focus and reach.

We have continued to work with ‘wrap around’ community organisations Te Puna Oranga and Pura Pura Whetu in order to reach families we might have otherwise missed for numerous health, social and other reasons.

During the year began a new partnership with Te Pā o Rākaihautū School where we have included *KiwiSkills* as part of the *Computers in Homes* programme. This has allowed the students to study at their own pace and meant that they are achieving an internationally recognised computing certificate at the same time as fulfilling the *Computers in Homes* requirements. This trial has been immensely successful as students have taken responsibility for their own learning and are continuing to complete lessons even after their *Computers in Homes* class has graduated.

We now have four seasoned trainers: Ria Jeffcoat, Sheena Hiley, Brenda Tauilili Pau, and Susi Afitu. As always, it is the trainers that put in the hours and care that make our programmes what they are. Ka pai to them for all of their work!

Chris Danrell is into his fifth year of providing us with reliable and generous technical services that saves our bacon time and time again!

This year will be Sylvia’s last with *Computers in Homes*. Sue Davidson is stepping back into the role as Canterbury Coordinator for 2016/17. Having worked for the Trust for eight years, Sue is a huge asset to the programme. Sue had been seconded into a different role for the last year but will now be focused back in Canterbury.

“I have really enjoyed working for the Computers in Homes Programme. Through the classes we provide I have met many people and learned so much about different cultures that I would not have otherwise. Being

MORE INFO ON OUR BLOG AT:

computersinhomeschch.blogspot.co.nz
doradigitalbus.blogspot.co.nz

REPORT CARD 2016

4,758 families in the Christchurch region with school-aged children without a computer and internet connection*

• **302** families, whānau and fanau participated in *Computers in Homes* 2013–15 • **115** new CiH graduates as at 31 July 2016 • **6** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

there to see people as they bravely attend their first class with us, through to the time that they graduate with their certificate and computer in hand has been a privilege.”

Sylvia Smyth

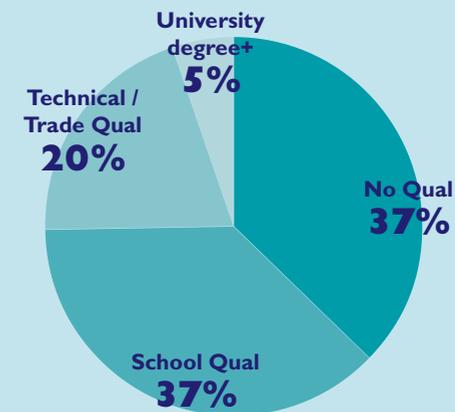
OUR CIH STEERING COMMITTEE

- Geoff Siave, Principal, Shirley Intermediate School (Chair)
- Marilyn Van Eysden, retired Deputy Principal
- Pauline Cotter, Christchurch City Councillor
- Kose Seinafo, Education Manager Canterbury, Ministry of Education
- Karaitiana Taiuru, Online Media Consultant & Contractor
- Di Daniels, CiH National Coordinator
- Sylvia Smyth, CiH Regional Coordinator
- Sue Davidson, 2020 Trust Digital Inclusion Development Manager

GRADUATES 2015–16:

EFKS Church	10	Sep-15
	6	Nov-15
Purapura Whetu	10	Sep-15
Rowley School	21	Sep-15
	19	Apr-16
	21	Jul-16
Te Kura	2	Jul-15
Te Pa School	18	Jun-16
Te Puna Oranga	8	Sep-15
TOTAL	115	

PARTICIPANT EDUCATION BACKGROUND:



BELOW: Pasifika PowerUp Graduation September 2015.



Dunedin/Otago

Dunedin, Central Otago and Clutha areas

Well, another year has rolled around. It is so funny that participants always grimace at the thought of committing for ten weeks of training. By the time I catch up with them at the mid-course class to arrange internet connections they are all amazed at how quickly the time has gone by.



Janine Lonergan

By the time of graduation they have turned into real sponges and are keen to start the *Stepping UP* classes because they have realised just how much “fun” computers can be.

This is the rewarding part of my job. To be able to see the light come on for these families and adults wanting to engage with their children to “learn” from each other.

I’m pleased to be able to say that during the 2015-16 year we have managed to deliver to schools and communities on the outskirts of Dunedin City, with Portobello, Port Chalmers, Silverstream and St. Mary’s (Mosgiel) hosting classes. We have also kept our community hub at Carisbrook School. Big thanks must go to Ben Sincock (Principal Carisbrook) who kindly made his school POD open to families from other schools. We have had 103 families training through these POD’s. We also have *Stepping UP* classes being hosted at Silverstream, Halfway Bush, Port Chalmers, and Carisbrook Schools with Rebecca South as the trainer.

A small number of these participants have continued on to do the International Computer Driving Licence (ICDL) with Rebecca South. Three participants have already passed their ICDL tests. Unfortunately we have lost the services of Rebecca South, who now has full time employment with The Blind Foundation. She has continued to register families for ICDL and will continue to support this part of the programme at least for the near future.

She has left us with huge shoes to fill but I wish her all the best for her future.

We also managed to solidify a relationship with the Dunedin Public Libraries, with the aim of opening up *Stepping UP* to the whole community using the library as the learning hub.

I am currently looking for new tutors to fill the CiH and *Stepping UP* classes and expect to have them in place by the end of July 2016. I am looking forward to our new financial year and the hope of extending the project to the wider Dunedin area. All in all it has been an exciting year with the programme always evolving and re-inventing to meet the digital needs of all Dunedin people

MORE INFO ON OUR BLOG AT:
dunedincih.blogspot.co.nz

“This whole experience has been so worthwhile. I was never a keen student at school ~ struggling to learn in a classroom environment.”

CiH Graduate – September 2015

REPORT CARD 2016

1,593 families in the Dunedin/Otago region with school-aged children without a computer and internet connection*

• **215** families, whānau and fanau participated in *Computers in Homes 2013-15* • **80** new CiH graduates + **23** in training as at 31 July 2016 • **4** schools, kura & community technology centres as programme partners in the last 12 months. * Census 2013

OUR CIH STEERING COMMITTEE:

Deputy Mayor –Cr. Chris Staynes (Chair)
 Ben Sincock – Principal Carisbrook School
 Pip Laufiso – Senior Advisor ECE, MoE
 Neil James – InternetNZ
 Janine Lonergan, CiH Regional Coordinator

OUR WORKING TEAM

Janine Lonergan – Project Coordinator
 Ivor Folland – Project Technician
 Rebecca South – Tutor for CiH, *Stepping Up*, KiwiSkills- Accredited Tester
 Liz Hayward- Tutor CiH

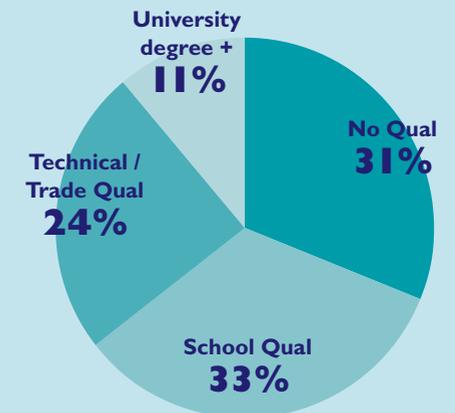


These two CiH & *Stepping UP* classes from Carisbrook couldn’t contain their happiness at graduating and attended their first *Stepping UP* class the following night.

GRADUATES 2015-16:

Carisbrook	29	Sep-15
	8	Dec-15
	2	May-16
	8	Jun-16
	23	in training
Port Chalmers	9	Sep-15
	5	May-16
Portobello	8	Jun-16
Silverstream	5	Dec-15
	6	May-16
TOTAL	103	

PARTICIPANT EDUCATION BACKGROUND:



*“This program is going to make a huge difference to my children’s ability to access the internet and complete homework and assignments. I also think that the *Stepping UP* program will contribute a lot to my confidence with computers which in turn make me more employable. I think this is an amazing resource for people on very low incomes.”*

Graduate – December 2015

Eastern Bay of Plenty

Opotiki, Kawerau and Whakatane

Eastern Bay of Plenty has graduated 56 whānau this year. An extreme highlight is the participation of 24 whānau from Te Whaiti and Minginui communities.



El Alamein Tunui

Working alongside rural internet provider Wifi Connect Ltd, Te Kura Toitu o Te Whaiti-nui-a-Toi and Te Runanga o Ngati Whare, our *Computer in Homes* programme is now able to provide subsidised internet and access to a much wider sector of the community.

Michelle Kaipara from Kawerau (Bay of Plenty), has four children attending Kawerau schools. After spending many years recovering from a serious illness, the *Computer in Homes* programme played a big part in reconnecting Michelle with her community, her children's schooling and increasing her opportunities for further learning.

Working in partnership with Eastbay REAP, the *Computers in Homes* programme is delivered in response to community, hapū and schools' needs. The 50 places allocated for the 2016-2017 have already been assigned as a result of the high need for digital support by our families. Thank you to the CiH steering group and the ACE in schools programme for their continuing support and direction.

Forty-three learners are completing the digital pathway of EqualSkills and Intro to ICDL. Learners come from Murupara, Kawerau and Whakatane areas.

EASTERN BAY OF PLENTY COMPUTERS IN HOMES TEAM

Lynair Moeau – Tutor for CIH, Equal skills, Intro to ICDL Accredited tester

Ripeka Hawkins – Tutor for Equal skills, and Intro to ICDL El Alamein Tunui (Regional Coordinator)

Ivan Lomax (Area Manager)

Di Daniels, (National Coordinator)

Laurence Zwimpfer, (2020 Trust)

MORE INFO ON OUR BLOG AT:

easternbay-cih.blogspot.co.nz

REPORT CARD 2016

1,641 families in the Eastern Bay of Plenty with school-aged children without a computer and internet connection*

• 115 families, whānau and fanau participated in *Computers in Homes* 2013–15 • 44 new CiH graduates + 12 in training as at 31 July 2016 • 6 schools, kura & community technology centres as programme partners in the last 12 months. * Census 2013

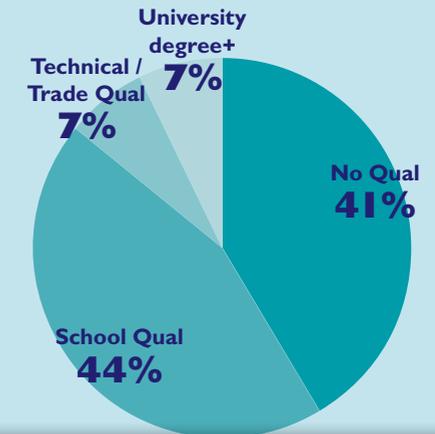


Wireless tower connecting Te Whaiti and Minginui CiH families to the internet.

GRADUATES 2015–16:

Eastbay REAP	10	1 Aug-15 10 Jun-16
James Street School	5	Aug-15
Kawerau Heartlands	9	Apr-16
Pahaoa Marae	5	Apr-16
Te Kura	1	Jun-16
Te Kura Toitu o Te Whaiti Nui a Toi	13 12	Jun-16 in training
TOTAL	56	

PARTICIPANT EDUCATION BACKGROUND:



Di Daniels with El Alamein Tunui at Eastbay REAP.

What a whirlwind year it has been up here in the Far North. Leading on from last year's report where we were about to graduate 40 families from the Te Ahu Centre, I can report that this event was a huge success.



Emma Tracey

This was the first time that we had used a Community Technology Centre (CTC) for training instead of a school. While this did have definite advantages, we did experience a very large number of families who were unable to complete their training (often due to sickness). But despite this challenge we were still able to graduate a total number of 91 families in 2014/15.

This led on to our decision to use the Te Ahu CTC again for training for the 2015/16 year.

As we had several small schools on our waiting list, we knew it would be difficult to reach all of them while still fulfilling our allocation of a further 100 families in the funding year. So in Term 3 2015 we put together a couple of computer POD's and took the project to Te Kura o Hato Maria (6) and Te Kura Taumata o Pungaru (8) which are miles away from anywhere. We also traipsed over to the other side of the Far North visiting Paihia School and graduating 14 families there. We also had an even larger group than the previous two terms at the Te Ahu Centre – 59 families at one graduation. It was a very busy time for our Far North *Computers in Homes* team, but we got through it all very positively, graduating a total of 87 by the end of Term 3.

So, in Term 4 we took off to Kerikeri Primary School and graduated a further 13 families there which completed our graduation target for the year, with exactly 100 families graduated.

With the news of further funding from the Ministry of Education for 2016-17 I have been madly planning away to get CiH Far North back in action for Term 3 2016. I am currently in the process of nailing down Far North REAP as our CTC as this should work out more cost effective in the long run. We will be using a laptop POD which we can then take with us to schools or other training centres. My goal is to support 40 families with a new tutor, Sushma Brunt. Our previous tutor, Debbie Cloete, was unable to commit this term but has kindly offered to support Sushma throughout the term, we are very lucky to have both of these ladies; they are invaluable to the success of our project!

We are also in the midst of getting a CTC set up at Kerikeri Proctor Library to support families who missed out at both Kerikeri Primary School and Paihia

MORE INFO ON OUR BLOG AT:
farnorthcih.blogspot.co.nz



REPORT CARD 2016

1,719 families in the Far North with school-aged children without a computer and internet connection* • 194 families, whānau and fanau participated in Computers in Homes 2013–15 • 100 new CiH graduates as at 31 July 2016 • 5 schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

School in previous terms. We will aim to put 10 through here in Term 3 and again in Term 4.

We have also offered 15 spaces to Umawera Primary School as it has been several years since we have been to this area and with the Umawera Internet Project in place and functioning it would be great to get more of our families connected to this service. I am hoping we will be able to also invite families that live in the area whose children attend nearby schools to also take part at Umawera.

Our Umawera Project now has 13 CiH families connected, none of whom were previously able to obtain an internet connection.

Stepping UP (SUP) is still going fantastically well at the Te Ahu Centre. The Kaitaia Library staff have now taken the reins and are running the project smoothly themselves. We also have SUP running at Kerikeri Proctor Library, with tutor Vicki Penfold doing the training. Uptake was a little slow over Term 2, but with a new *Computers in Homes* programme in town, we are expecting that this will also attract attention to the SUP classes.

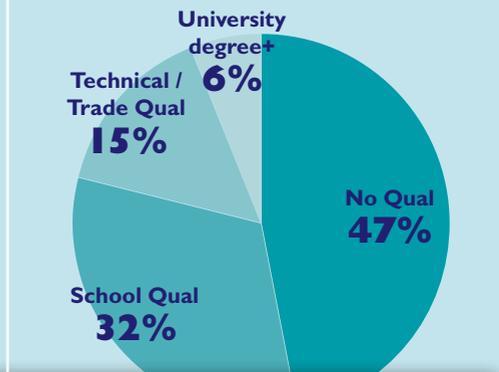
GRADUATES 2015–16:

Kerikeri Primary School	13	Dec-15
Paihia School	14	Sep-15
Te Ahu Centre Kaitaia	59	Sep-15
Te Kura Hato Maria	6	Sep-15
Te Kura Taumata o Pungaru	8	Aug-15
TOTAL:	100	

CIH & THE 2020 FAR NORTH ICT TRUST:

- John Windleborn (Chair)*
- Eric Shakelton (Trustee)*
- Diane Laurenson (Trustee/Treasurer)*
- Adele Gardner (Trustee)*
- Ian Swindells (Trustee)*
- Emma Tracey (CIH Regional Coordinator)*
- Brett Hunter (CIH Technician)*

PARTICIPANT EDUCATION BACKGROUND:



Forty of Kaitaia's finest graduating from our CTC the Te Ahu Centre Kaitaia in Term 2 2015.

Gisborne/East Coast

Gisborne/East Coast has graduated 45 whānau this year with one roll out being coordinated through the Tairawhiti Technology Trust (TaiTech). The remainder were coordinated through three school programmes, one in Gisborne and two on the East Coast.



Ivan Lomax

Over half of the families who graduated this year were based in small townships on the East Coast. Both Hatea-a-Rangi School in Tokomaru Bay and Tolaga Bay Area School (TBAS) are very keen to get as many of their school whānau connected to the internet as possible. TBAS has a Third Party Occupancy Lease with a local WiFi provider to share their schools fibre optic connection; this partnership was able to reach a further 18 whānau.

Hinewai from Hatea-a-Rangi School graduated in September 2015 and has benefited enormously from her CiH computer and especially the WiFi broadband connection. "With three teenagers and also a primary aged child in the house the internet has been a huge bonus. They are able to continue with school work and research using their devices and the home desktop computer", remarks Hinewai.

Living in a small rural community 100 kilometres from Gisborne has allowed the whole whānau to shop online for bargains from outlets outside of Gisborne. Trademe is a big favourite with everyone getting bargains from clothing, boogie boards to the 'must have' technology bits and pieces for the tamariki. With the last bank on the East Coast closing recently the use of internet banking has been encouraged throughout the community and Hinewai has taken up this challenge and is now a regular internet banker.

Youngest teenager Tanaya says, "with many of my whānau and friends not living in Tokomaru Bay the internet has been real cool for me to stay in contact with everyone who I am close to. Most of my classmates live in Tolaga Bay so I can still keep up with everyone and know what's going on".

The internet has helped Hinewai with paying bills online, searching for bargains and keeping in contact with her whānau who are scattered between the East Coast, Rotorua and Australia.

Gisborne/East Coast Computers in Homes will partner with Tairawhiti REAP for the upcoming 2016/17 CiH programme.

MORE INFO ON OUR BLOG AT:

cihgisborne.blogspot.co.nz

I have joined Facebook and have an email account. Keeping in contact with all of my whānau is now so much easier. It's fantastic keeping up with them no matter where they are.

Donna – Hatea-a-Rangi School

REPORT CARD 2016

1,407 families in the Gisborne/East Coast region with school-aged children without a computer and internet connection* • **85** families, whānau and fanau participated in **Computers in Homes 2013–15** • **45** new CiH graduates as at 31 July 2016 • **4** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

GISBORNE / EAST COAST COMPUTERS IN HOMES TEAM

Ivan Lomax (Regional Coordinator & Area Manager)

Tairawhiti Technology Trust

Di Daniels (CiH National Coordinator)

Laurence Zwimpfer (2020 Trust)

K & L Technologies, Technician

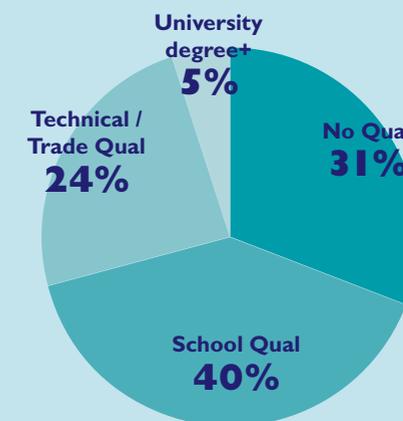


Rachael is looking forward to getting her computer package home and connecting to her new WiFi Internet through Tolaga Bay Area School's fibre partnership with a local provider. Trainer, Richard Tuhaka was a great help to Rachael and the other participants.

GRADUATES 2015–16:

Awapuni School	12	Dec-15
Hatea-a-Rangi School	8	Jul-15
TaiTech Gisborne	7	Jun-16
Tolaga Bay Area School	18	Sep-15
TOTAL	45	

PARTICIPANT EDUCATION BACKGROUND:



Tanaya, TP and Mum Hinewai are rapt with their computer and internet package. "It has helped our rural life so much", says Hinewai.

Manawatu/Horowhenua

Manawatu, Horowhenua & Palmerston North areas

What an outstanding year for Computers in Homes in the Manawatu, Horowhenua and Kapiti areas! Providing computers, 20 hours of computer training and subsidised internet to families in local schools has been another triumph of the programme.



Shona Te Huki

Most of the schools in our region have incorporated digital classrooms as part of their learning programmes. *Computers in Homes* has helped parents/families become more confident in engaging in the digital world and connect with their children's new digital learning environment at school.

This year the programme has been evenly spread between the Manawatu and Horowhenua with families graduating from Levin East School (Levin) through to Awapuni School (Palmerston North).

Stepping Up

Kapiti Library in Paraparaumu is now part of the *Stepping UP* family. They have been delivering the *Stepping UP* programme for over two months now and the feedback is great. Digital Services Manager Jeremy Langley says that the next step is to look at introducing some classes in the Waikanae and Otaki libraries in the near future.



Pictured above from left: Palmerston North Councillor Adrian Broad, Carolyn Hautapu (graduate) and Nick Fonotoe (trainer).

"What a great programme. I'm so glad that I was able to be part of it."

K Bishop, Palmerston North

"I was so scared of computers but now I feel much better and not so scared. Thank you so much."

B Hunter, Palmerston North

MORE INFO ON OUR BLOG AT:
manawatuhorowhenuacih.blogspot.co.nz

"It's so nice to be able to not have to use my phone for everything. My kids and I now can work together. They are still teaching me so much."

C Rimine, Levin

REPORT CARD 2016

2,574 families in the Manawatu/Horowhenua region with school-aged children without a computer and internet connection* • 96 families, whānau and fanau participated in *Computers in Homes* 2013–15 • 59 new CIH graduates as at 31 July 2016 • 5 schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

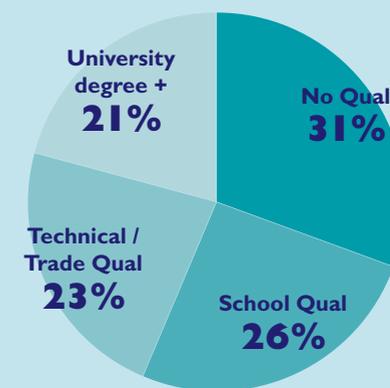
MANAWATU/HOROWHENUA STEERING GROUP: OUR CIH STEERING COMMITTEE

- Adrian Broad, Councillor PNCC (Chair)*
- Bruce Madden, CEO Te Aroha Noa*
- Leith Haarhoff, Digital Strategist, PNCC*
- Richard Tankersley, ICONIA, Director*
- Liam Rutherford, Teacher Ross Intermediate, Palmerston North*
- Wendy Fraser, Library Services Manager, Te Takere Library Levin*
- Shona Te Huki, CIH Regional Coordinator*

GRADUATES 2015–16:

Awapuni School	8	Dec-15
Levin East School	17	Aug-15 Jul-16
Tai Wananga Tu Toa	10	Apr-16
Te Aroha Noa	15	Sep-15
TOTAL	59	

PARTICIPANT EDUCATION BACKGROUND:



BELOW: Te Aroha Noa graduates, September 2015



Nelson/Marlborough

Nelson, Marlborough and Tasman areas

The 2015/2016 year started with a training group coming together at Tahunanui School in Nelson, with participants having a mix of experience using digital devices, including some young families who were just beginning their journey to develop their digital skills.



Denise Henley

In Blenheim, the Ngāti Apā ki te Rā Tō Trust worked closely with their families to provide CiH training at their own venue. This was the first time I had worked with a group that was based away from a school setting, and this also worked very well.

Following the Christmas holiday break, Auckland Point and Victory Primary Schools in Nelson combined for CiH training, and at the same time Blenheim School also started training. The final training group followed these and was hosted by Queen Charlotte College in Picton and held at Waikawa Marae. This was a great collaboration and enabled a computer pod to be set up as a training resource for the community. This year, training was provided mainly in groups of ten, which allowed opportunities to work with more schools but also resulted in a busy time moving between the venues.

There were a lot of changes to participants of training groups, with keen families withdrawing unexpectedly at the start or sometimes half way through training due to changes in their personal or family circumstances. This has been disappointing for all concerned.

Families have been responding well to the opportunity to choose between laptops or desktops for their devices. After reviewing the advantages and disadvantages of both devices families have made decisions based on their personal circumstance, with two thirds still preferring desktops.

Stepping UP training has continued to be in demand at most libraries in the Nelson-Marlborough region and we have been able to support both Picton Library and Service Centre and Tasman District Library with the use of laptops for training sessions – thanks to Transpower and the computer suite resource set up at Waikawa marae and now shared with Picton Library .

The reward for this work continues to be the opportunity to meet with people who willingly advocate for positive opportunities for families. First are the Principals and staff who advocate in this way for their children and their families, and it is through their energy and enthusiasm that programmes are initiated. Secondly, meeting and working with new tutors and technicians who hold the same attitudes

MORE INFO ON OUR BLOG AT:
cihnelsonmarlborough.blogspot.co.nz

REPORT CARD 2015

1,515 Nelson/Marlborough families with school-aged children without a computer or internet connection* • 99 families, whānau and fanau participated in Computers in Homes 2013–15 • 50 new CiH graduates as at 31 July 2016 • 5 schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

to allow positive change and opportunity for families also offer their support for the learning process. And finally it is meeting families who also share the importance of making opportunities possible for their family and their children's education and have come forward to learn more and become digitally connected. Hearing their stories and seeing the impact of this training on their lives is always very rewarding.

Along with these amazing people are my Steering Group members who have continued to be an invaluable support network for me – with their awareness of the needs within the communities and also offering advice and support on ways forward. The time they give up freely to support *Computers in Homes* and myself is very much appreciated.

2016/2017 will offer the opportunity for Buller to become a part of my region. As I am based in Buller, this is very exciting for me and I look forward to supporting families in their journey to become digitally connected here and in all areas of my region.



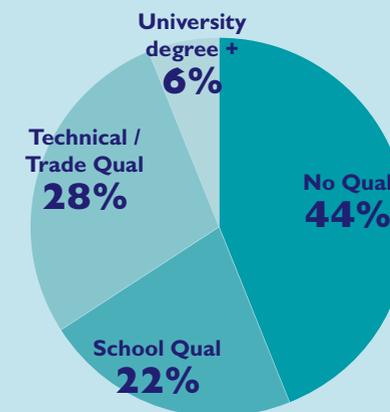
CIH STEERING COMMITTEE:

- Tim Jackson (chair & technical support)*
- Sonya Hockley (Auckland Point School)*
- Helen Taylor-Young (Victory Primary School)*
- Erika Ross (Ministry of Education)*
- Steve Harley (Nelson Council representative from Nelson Public Library)*
- Diana Mellor (Education Consultant)*
- Ailsa Carey (Marlborough representative from REAP Marlborough)*

GRADUATES 2015–16:

Auckland Point	6	Apr-16
Blenheim School	8	Apr-16
Ngati Apa ki te Ra To Trust	10	Nov-15
Queen Charlotte College (Waikawa Marae)	16	Jul-16
Tahunanui School	10	Aug-15
TOTAL	50	

PARTICIPANT EDUCATION BACKGROUND:



LEFT: New Pasifika group at Blenheim School

Northland

Whangarei and Kaipara areas

Computers in Homes (CiH) has always been an evolving digital technology and connectivity programme; we need to ensure that it continues to meet the needs of our communities and stays up-to-date.



Sue Kini

One evolving aspect for Northland in 2016 was the digital device used in training and which families received upon completion. Piloting the Chromebook, we ran the programme in a number of Whangarei schools who had decided that this device worked best in their classroom environment.

Whilst it's widely been left up to schools to determine how they use technology to support learning, six Whangarei schools partnered with Taitokerau Education Trust (TET) to provide families an opportunity to purchase their own Chromebook for the home and classroom. Seeing a correlation between what TET was doing and what CiH provides meant introductions were made and a partnership born. CiH Northland now works alongside the TET initiative by funding an element of their Cybersmart training, and by providing families further procurement options.

The schools found introducing Chromebooks into their classroom a genius stroke as their children's interest in learning immediately piqued. Manaia View School's Board of Trustees fully backed this initiative, stating in their Digital Citizenship Policy: *"It is our belief that we must prepare our students to actively participate in the world in which they live. It is clear that a key skill in this new world will be their ability to participate as effective digital citizens. An important part of learning these skills is being given the chance to experience the opportunities, and the challenges presented by technology in a safe, secure and nurturing environment, where clear, effective guidance can be sought as students and teachers learn."*

Using Chromebooks in a classroom allows teachers to adapt to different learning styles, make learning more flexible, create excitement in learning for the kids and prepare them for the digital future.

CiH recognises the importance of delivering a programme that is relevant to the needs of children and their families. Training on a device that their children use was a real incentive for parents to participate. They were not only pleased to provide their children with a new Chromebook, but they better understood cloud computing and how their children were using digital devices for learning.

MORE INFO ON OUR BLOG AT:
computersinhomesnorthland.blogspot.co.nz

REPORT CARD 2016

1,938 families in Northland with school-aged children without a computer and internet connection* • 169 families, whānau and fanau participated in Computers in Homes 2013–15 • 70 new CiH graduates as at 31 July 2016 • 6 schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

We also ran a number of Windows-based CiH programmes in Northland schools, as the need for this programme is still unwavering.

Being a regional coordinator of a programme like CiH that is always diversifying is a real pleasure and long may we continue to assist our communities.

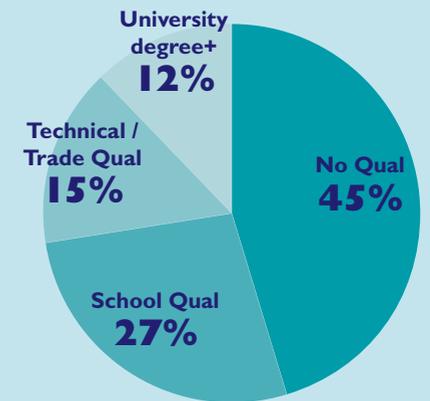


Tikipunga High School participant Wayne Manukau, and his daughter, arrive home with his well-earned Windows desktop in Term 1, 2016.

GRADUATES 2015–16:

Manaia View School	8	May-16
Te Kura o Otangarei	7	Jun-16
Tikipunga High School	11	Apr-16
Tikipunga Primary School	11	Dec-15
Whangarei Primary School	7	Dec-15
Whau Valley School	19	May-16
TOTAL	70	

PARTICIPANT EDUCATION BACKGROUND:



Families from Whau Valley School's Chromebook pilot, Term 2, 2016.

Porirua

For everyone involved with Computers in Homes it is inspiring and motivating when we receive positive feedback about the difference the programme has made to a family. Many times this change is transformational.



Tim Davies-Colley

The Porirua City Community IT Educational Trust (PCCITET), popularly known as e-Learning Porirua, was established in 2001. The Trust aims to help bridge the digital divide (this aim is a catch cry and part of our logo) by training families in computer skills to give them the confidence and tools to gain a job and therefore reduce unemployment, while also improving student achievement levels in the City's low decile schools.

The 25 low decile schools in Porirua refer their families to Porirua *Computers in Homes* programme run at the Porirua RSA in Porirua East. At the RSA training centre there are 30 student computers available for the training programme. Every school term there is a flood of registrations and sometimes we have too many to 'fit' into one class.

HIGHLIGHTS FOR THE TRUST

When I talk to trustees, coordinators, teachers, principals or volunteers they are all touched by the stories of hope and positive change in the families they know.

Over the last six months I have had the opportunity to reconnect with a number of our successful CiH graduates from the last few years. For all these people the consistent area of feedback was about employment and the role that CiH had played.

This was so compelling, especially when it was not directly solicited, that I started to make a record of some of this feedback. What follows is quotes from some of those conversations.

...*"It is amazing having the computer at home to be able to search for jobs ... that was great ... and being able to do my own, proper CV. I got a job two months after the course [CiH]."*

...*"I found my "dream job"! I saw it online and I applied online, did four assessment tests online and now in my workplace my computer learning has been a necessity for the amount of documenting we undertake."*

...*"Wow ... I am so happy ... thank you so much. After you helped me up-date, restructure and print my CV I went to the interview with confidence and got the job! I am now an early childhood educator. I have been wanting this for years and now it has happened!"*

MORE INFO ON OUR BLOG AT:

cih-porirua.blogspot.co.nz
e-learning.org.nz

REPORT CARD 2016

1,101 families in the Porirua region with school-aged children without a computer and internet connection*
• **308 families, whānau and fanau participated in Computers in Homes 2013-15** • **100 new CiH graduates as at 31 July 2016** • **Porirua RSA Community Technology Centre as programme partner in the last 12 months.** * Census 2013

...*"It might seem like a really little thing, but it was doing the CV and the covering letter that was really useful for me. I am sure that being able to search for jobs and then apply for them using the computer made the difference for me. Initially it [my job] was just 10 hours per week, but after one month it became 30 hours per week and sometimes I am asked to 'cover' extra hours at other sites now."*

We were again successful in gaining extra funding this year (2016-17) from Lottery Community Grants to run *Stepping UP*. We are hoping to continue providing further support for the local BYOD programmes with whānau support for Chromebooks as a *Stepping UP* programme. This is generally happening in schools using Chromebooks as their student device. We are continuing to run *Stepping UP* as a separate class on Thursdays 12.00 pm – 2.30 pm.

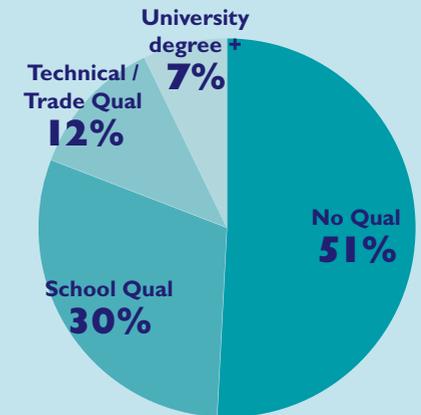
THE BOARD OF E-LEARNING PORIRUA:

Graham Kelly (Chair)
Wendy Betteridge
Sue Chard
Tim Davies-Colley
Kris Faafoi MP
Philip Major
Chris Lipscombe
Martyn Newman-Hall
Murray Woodley
Douglas Harre

GRADUATES 2015-16:

Porirua RSA – Term 3 2015	25	Sep -15
Porirua RSA – Term 4 2015	27	Dec-15
Porirua RSA – Term 1 2016	28	Apr-16
Porirua RSA – Term 2 2016	20	Jul-16
TOTAL	100	

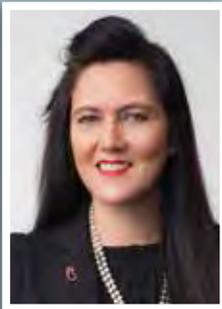
PARTICIPANT EDUCATION BACKGROUND:



A family getting set-up and using their new computer - from April 2016.

Rotorua

Towards the end of the 2015–16 financial year, we welcomed the Ngā Pūmanawa e Waru (NPeW) Trust as a new *Computers in Homes* delivery partner for the Rotorua district. Mercia-Dawn Yates, Director of Engagement for NPeW and local coordinator for *Computers in Homes*, was quick to register 25 families onto the CiH programme, with training starting in July 2016.



Mercia-Dawn Yates

The Ngā Pūmanawa e Waru Trust was established as a separate entity in 2016, building on the work started in 2013 by Excel Rotorua, supporting an education-focused Social Sector Trial aimed at harnessing the efforts of the whole community to see all children and young people in Rotorua reach their potential. The vision for NPeW is for Rotorua to be “a great place to learn, where all learners are engaged and excelling in their education, supported by great teachers and their whānau. Their education is enhanced by the provision of a personal digital device with assured connectivity at school, at home and within the community.”

NPeW’s vision for whānau engagement aligns well with *Computers in Homes*. This includes ensuring that all Rotorua learners have access to the internet not only at school but also at home. The 2013 Census revealed that 25% of households in the Rotorua District with school-aged children did not have access to the internet in their homes, compared to a national average of 15%. This means that nearly 1700 households did not have internet access – around 4000 students out of a total of 13,400.

While a key focus for NPeW is to help all Rotorua learners obtain access to their own digital learning device, the Trust recognises the importance of engaging parents in their children’s learning. The 20 hours of training provided to all *Computers in Homes* families helps to address this need by giving both parents and other whanau with responsibility for school-aged children the opportunity to build their own digital skills and gain the confidence to use computers and the internet to support their tamariki and mokopuna.

A highlight for NPeW during the year was the inaugural Education Conference – Rotorua A Great Place to Learn, held on 31 March 2016. The conference was well supported by education innovators from around New Zealand, as well as local teachers and school leaders.

MORE INFO ON OUR BLOG AT:

rotoruacih.blogspot.co.nz



REPORT CARD 2016

1,674 families in the Rotorua with school-aged children without a computer and internet connection* • **9** families, whānau and fanau participated in *Computers in Homes* 2013–15 • **0** new CiH graduates + **25** in-training as at 31 July 2016 • **3** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

NPeW TEAM

Leith Comer, Executive Director

Vikram Murthy, Director of Leadership

Sue Winters, Director of Learning

Mercia-Dawn Yates, Director of Engagement

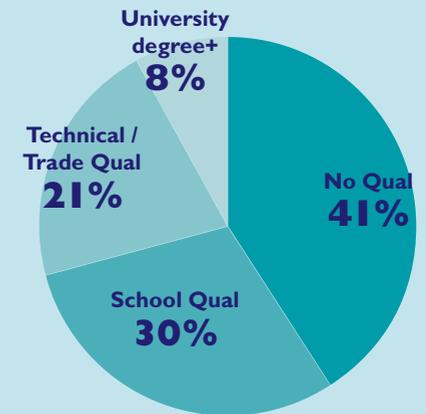
John Gifford, NPeW Measurement & Assessment Leader

Adam Ellis, Director of Technology

GRADUATES 2015–16:

Literacy Aotearoa	2	<i>in training</i>
Te Taumata	9	<i>in training</i>
Waiariki Institute	14	<i>in training</i>
TOTAL	25	

PARTICIPANT EDUCATION BACKGROUND:



Dixie Yates-Francis – Rotorua Girls’ High School, Mercia-Dawn Wharerau – Rotorua Primary School, Mrs Bea Yates (Aunty Bea) NPeW Trustee & Te Manaia Yates – Western Heights High School, Te Maru (Special Needs Unit).

Southland

The Computers in Homes programme gives families a fantastic opportunity to open their families to the world of digital literacy and connection. I continue to be heartened to see the excitement in whānau as they take part in this unique programme which is making a difference in the lives of so many families throughout New Zealand.



Janine Walker



Kate McRae



Louise Powell

MORE INFO ON OUR BLOG AT:
southland-cih.blogspot.co.nz

As another year draws to an end it is great to take time to reflect on the work that has been completed with the *Computers in Homes* programme over the past 12 months.

Schools continue to be amazed at the wonderful opportunity the *Computers in Homes* programme offers their families. To be able to engage in a programme that not only upskills whānau but provides refurbished computers and subsidised internet into the homes is certainly unique. The changes in confidence, opportunities to go onto further training and positive learning experiences continue to be apparent in all the schools we work in.

A programme is only as good as the people that work with it. It is delightful to observe dynamic trainers who engage the families quickly with a great sense of humour. They bring fun to their classes... using icebreakers to make people feel comfortable, hands on activities to learn about the power of YouTube and challenges for participants who have more knowledge than others in the class.

Feedback from the programme is on-going. One family from a past *Computers in Homes* programme contacted us recently and explained that they had now set up a hangi business, using a Facebook page for promotion. This family is delighted with their new venture and acknowledged the place that the *Computers in Homes* programme held in this.

Graduations are always a highlight for us. Being able to join with the families and celebrate their completion of the programme is always special. The certificates presented may only be a piece of paper but for the participants they are a huge acknowledgement of the commitment they have made. One mother told me lately that her children were allowed to stay up late when she bought the computer home so they could each have 20 minutes on the computer.

The last year has seen us working strongly with various schools in the Invercargill area. In these schools we have been delivering multiple sessions per week to cater for the number of families engaged – which has worked well when we plan for families with drop-off and pick-up times for their children.

REPORT CARD 2016

1,170 families in the Southland region with school-aged children without a computer and internet connection*
 • **100 families, whānau and fanau participated in Computers in Homes 2013–15 • 42 new CiH graduates + 7 in-training as at 31 July 2016 • 5 schools, kura & community technology centres as programme partners in the last 12 months.** * Census 2013

Thanks must always be made to the team that oversees the *Computers in Homes* programme. Your dedication to the families which we work with is outstanding – no problem is every too big to handle and a solution can always be found. We have also welcomed Louise Powell to our *Computers in Home* team during the year but Janine Walker is never that far away!

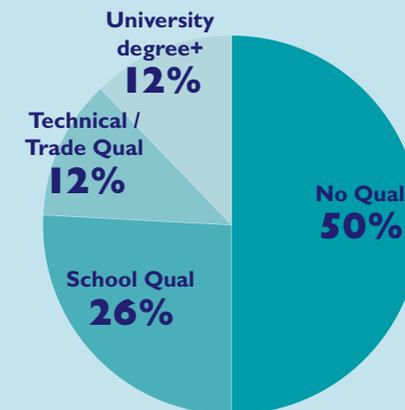
Great celebrations at CiH graduation at New River Primary, Invercargill



GRADUATES 2015–16:

New River Primary	15	Jul-16
Newfield Primary	10	Aug-15
	6	Nov-15
Southern REAP	4	Jun-16
St Joseph's	7	May-16
Takitimu Primary	7	in training
TOTAL	49	

PARTICIPANT EDUCATION BACKGROUND:



Taranaki/Central North Island

Ruapehu, Stratford, New Plymouth, South Taranaki, Waitomo and Taupo areas

The area covered by Taranaki E-Learning Trust is large and diverse, and this year, we trained *Computers in Homes* families at Central Plateau REAP in Taupo, Eltham/Stratford/Kaponga and Hawera CTCs, Tongariro Area School in Turangi, and CKC REAP in Taumarunui.



Christina Turner

The 2015-2016 year has brought some unique challenges for the Taranaki E-learning Trust and the *Computers in Homes* Coordinator, Christina Turner. Not least of these challenges has been the geographical remoteness of some of the families we try to support. Makahu School is a good example.

The principal of Makahu School, which is located east of Stratford, contacted us in August 2015 with concerns for one family with three children (plus two high schoolers) who are often cut off from attending school due to flooding and/or problems with roading in this very remote area. They live nearly 20 km from school and they don't have, nor can afford, a computer or the internet at home. Sometimes because of the roads and flooding, the children are out of school more days than they are at school.

The school has other families who are also often cut off from school, but they have access to computers and the internet, and the teacher conducts school lessons with these children via Skype. We agreed to support the remaining family with a computer and an internet connection and then provide the training for this family and any other parents who wished to join by Skype. We visited the family to determine if an internet connection would even be possible and we are now waiting for the go-ahead from the family.

During the year, we received a number of referrals from other organisations in our area. Where possible, we include these families in nearby *Computers in Homes* classes, but sometimes the travel distances are just too great. This remains a challenge for our Trust in supporting these isolated and remote families.

At the end of October in 2015 our Trustee Richard Oliver suffered a heart attack and then further life-threatening complications. He has been unable to join us again for meetings. We miss Richard and his very valuable insights, but are aware that getting well again is very important. We would like to thank him for his years of work and time he has given the Trust.

We would also like to thank Chester Borrows MP, in his position as our Honorary Trustee and long-time supporter, as well as our other trustees also for their work for the Trust and for the *Computers in Homes* families in our area.

MORE INFO ON OUR BLOG AT:
teltrust.blogspot.co.nz



REPORT CARD 2016

3,198 families in the Taranaki/Central North Island region with school-aged children without a computer and internet connection* • **148** families, whānau and fanau participated in *Computers in Homes* 2013–15 • **58** new CiH graduates as at 31 July 2016 • **5** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

We are grateful for the assistance we receive from Linda Moss at Central Plateau REAP and Dianne Bunn at Central King Country REAP in delivering the *Computers in Homes* programme to families in their areas, and their teams of trainers, technicians and support staff. We could not do this without them.

Likewise, we thank Ian Andrew and Dion Nurse. These two men are that uncommon breed of people in that they are both fantastic trainers and able technicians, and this year, they have both committed more time and energy in getting families through to graduation than ever. We thank them both for their service.

The coordinator attended the Te Tiriti o Waitangi workshop, Te Pūmaoao Nationhood Building, in April 2016, and the Trust has incorporated some of the practices she learned there.

TARANAKI E-LEARNING TRUST

Karen Cave, Chairperson

Mary McKee, Vice Chair

Linda Ogle, Secretary

Adrian Sole, Treasurer

Jane Gilbert, Trustee

Richard Oliver, Trustee

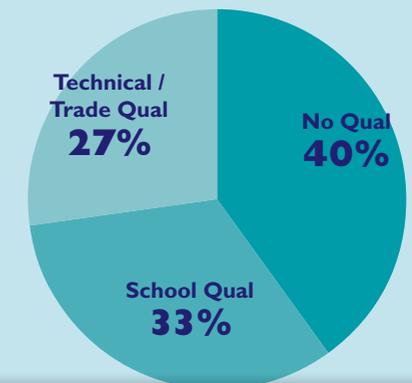
David Birchler, Trustee

Honorary Trustee Chester Borrows MP

GRADUATES 2015–16:

CKC REAP	16	Sep-15
CP REAP	8	Dec-15
	7	Jul-16
Eltham CTC	10	Jul-16
Hawera CTC	8	Jul-16
Tongariro School	9	Jul-16
TOTAL	58	

PARTICIPANT EDUCATION BACKGROUND:



CiH Taranaki Central Plateau Reap: the kids watch Mum receive her *Computers in Homes* certificate from tutor Jude Sherning at the December graduation.

Tauranga

Tauranga has graduated 67 whānau this year with 23 whānau being supported through the Brookfield Community Centre while the remainder have been coordinated through two local Iwi trusts.



Rosslyn Te Whero

Jaydene and her husband are parents of nine tamariki; they are both trying their best to keep up with the kids and all the technology they are growing up with.

"I did well in tech classes at school but these days it is so important to keep up or you truly do get left behind as I did. At first I wasn't worried that the IT world was moving so fast without me, but as my whānau grew so did the need for upskilling myself for better employment. I soon realized I had better catch up or my kids would move on without me and without protection from the nasties out there. So when I was invited to jump on the CiH course at the Brookfield Community Centre I was very keen to learn a whole lot more. I found the environment very warm, welcoming and just a pleasure to be part of. The tutor was awesome and down to earth and very understanding with the fact that we just didn't have all the basic skills that most youth have these days. Using computers is becoming something that society just expects us all to know. With my kids, that wasn't the case as they only had access to computers at school and their tiny phones were not much help to them for assignments and research", said Jaydene.

Dad said to the kids, "Hey look what Mum's got, now you can do all your homework, research and projects on the computer. Cool aye!"

CiH has helped the whole whanau in different ways. One of the five college kids has a computer workbook he has to complete every night and submit the answers before the next school day. Before CiH he was unable to achieve those goals and he was getting behind in the workbook tasks with grief from his teacher. Within two weeks of the computer in the house he caught up with all his workbooks and has been passing at 100%.

"We've also found that learning new things is pretty good too. Kids always have questions and as parents we try to answer the best we can, so when I was asked how is sugar made and where did it come from all I knew was that it is a plant. The rest we googled and discovered another world of sugar cane farming which then led to discussions on the negative effects on our health. This in turn led to a story about small kids having teeth surgically removed despite excellent dental care, due to too much

MORE INFO ON OUR BLOG AT:
cihtauranga.blogspot.co.nz

REPORT CARD 2016

2,328 families in the Tauranga region with school-aged children without a computer and internet connection*

• **137 families, whānau and fanau participated in Computers in Homes 2013-15** • **66 new CiH graduates + 10 in-training as at 31 July 2016** • **4 schools, kura and community technology centres as programme partners in the last 12 months.** * Census 2013

sugar in their everyday diets. It's just cool that we can learn all sorts and achieve our goals. Thank you so much for the opportunity you've given our whānau and god bless you and may you prosper in all that you do" said Jaydene.

BAY OF PLENTY COMPUTERS IN HOMES TEAM

Rosslyn Te Whero (CiH Delivery Partner)

Ivan Lomax (Eastern N.I. Area Manager)

Laurence Zwimpfer (2020 Trust)

Shane Lindsay, Technician (Western BOP)

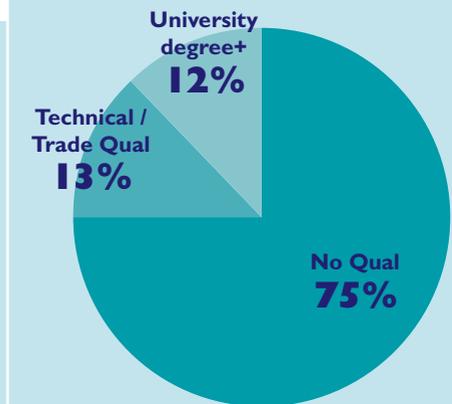
Our kids are utilising the computer for their schooling and feeling like finally they are getting to a place that's benefiting them for their future. We also are using the cv templates to apply for jobs for the teenagers, it just make life so much easier and stress free when we can be independent in these areas.

Jaydene Hay – Brookfield Community Centre

GRADUATES 2015-16:

Brookfield Community Centre Services Trust	23	10	Jun-16 <i>in training</i>
Huria Trust	13		Dec-15
Maketu Primary	15		Jul-16
Te Runanga O Ngai Te Rangi Iwi Trust	15		Jul-16
TOTAL	76		

PARTICIPANT EDUCATION BACKGROUND:



Four of Jaydene's nine tamariki are so proud of their Mum and think their new computer package is just great. From left to right: Mayana, Wiremu, Waimarama-Rangi and Sue-Ellen.

Waikato

Waikato, South Waikato, Otorohanga, Hamilton and Piako areas

'A connected community where everyone can participate online effectively.'

With this vision in mind, Web Access Waikato was happy to assist 98 whānau in their Computers in Homes journey over the 2015/2016 period.



Leila Ryan

These participants came from three schools located within the Waikato region – Crawshaw Primary School, Ohinewai Primary School and Melville Primary School. Melville Primary School participants were our first graduates to receive laptops and feedback about these devices has been extremely positive – one recurring factor being the portability of the device that all the whanau can use at any location where there is free WiFi available.

We were also able to provide a *Computers in Homes* course to Single Parent Services in late November for 20 learners. This was held at Te Whare o te Ata Community House. Web Access Waikato had just prior to the course donated and installed a pod of 20 refurbished computers at the Community House, so it was a bonus for both learners and the Fairfield community to have access to these, not only for *Computers in Homes* training, but also for ongoing digital literacy programmes.

This year for the first time within the Waikato region we were also able to successfully collaborate with Kirikiriroa Marae (a collaboration with Te Kohao Health –Whanau Ora). As a result, twenty graduates were able to complete the *Computers in Homes* programme and successfully walk away with their certificates and laptops (not to mention their newfound knowledge of computing basics). We have also achieved a very positive relationship with the marae so that we can collaborate again for future courses.

In early June 2016, two *Computers in Homes* courses were successfully held at Te Whare Kokonga Community House (Hamilton South Community Centre) after a number of individual enquiries from whanau located in the Hamilton South area; they had heard about the *Computers in Homes* programme being run at Melville Primary School. The majority of the participants in this course were within walking distance of the Community Centre which was a real bonus for those who did not have any type of transport. This alone was a positive relationship building exercise as it saw a number of these learners organise within themselves a “walking bus” to their course at the Community House. The camaraderie in these groups expanded well beyond the actual course itself.

MORE INFO ON OUR BLOG AT:
waikatocih.blogspot.co.nz



REPORT CARD 2016

6,525 families in the Waikato region with school-aged children without a computer and internet connection*
• **213** families, whānau and fanau participated in *Computers in Homes* 2013–15 • **98** new CiH graduates as at 31 July 2016 • **7** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

Web Access Waikato is also currently in the process of providing a discounted WiFi service based in Ngaruawahia – with construction having been completed on the Tower. We are currently in the process of identifying families to offer this service to and look forward to progressing this further in 2016–17.

Web Access Waikato Trust continues to look into ways to create a connected community where everyone can participate online through creative resourcing and community education and looks forward to continuing with the *Computers in Homes* project during 2016/17.

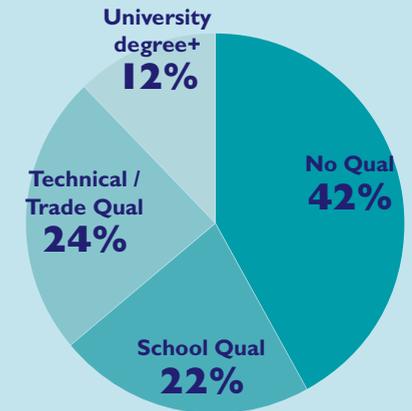
WEB ACCESS WAIKATO TRUSTEES

Shane Hobson – Chair
Rebecca Fraser – Trustee
Vanessa Mohi – Goodchild-Trustee
Ihsana Ageel – Trustee
Leila Ryan – Coordinator

GRADUATES 2015–16:

Crawshaw Primary	14	Sep-15
Kirikiroa Marae	20	Jun-16
Melville Community House	16	Jun-16
Melville Primary School	10	Nov-15
	1	Mar-16
Ohinewai School	8	Sep-15
Te Whare Kokonga	9	Mar-16
Te Whare o te Ata	20	Nov-15
TOTAL	98	

PARTICIPANT EDUCATION BACKGROUND:



Participants from Kirikiriroa Marae during speeches at their graduation in March. Kai was ka pai too!

Wairarapa

South Wairarapa, Carterton, Masterton and Tarama areas

The *Computers in Homes* team in the Wairarapa is committed to making a difference to people's lives through learning. We see that working in partnership with schools to offer the *Computers in Homes* programme as a fantastic vehicle that supports families to become more involved with their children's learning.



Martha Manaena

Intergenerational learning is a very powerful way to make changes in people's lives and we see evidence of this as people pathway into other community based learning programmes, such as driver licensing courses and programmes that support their literacy.

Martha Manaena, our *Computers in Homes* coordinator, and Lisa Gray, our trainer, continue to work hard to ensure that all families have a positive experience as they participate in the programme and throughout the year. We provide ongoing support for all participating families to ensure that their computers run smoothly and that they are aware of other opportunities to continue their learning.

Whilst the move to provide laptops as an alternative to a desktop computer is a positive step for families, it is not always without its challenges. However, we acknowledge that *Computers in Homes* and the 2020 Trust always focuses on the best thing for families and we support this move.

We have continued to encourage students to progress on to *Stepping UP* and now have Pahiatua, Eketahuna and Masterton Libraries delivering programmes regularly.

We continue to support other digital literacy initiatives across our region in many guises, and the efforts of the 2020 Trust are critical in supporting these.

Wairarapa REAP as an organisation whose mission is "community development through education" knows that *Computers In Homes* changes lives for the better. Our special thanks to the staff and Trustees of the 2020 Trust for their support to help make this happen.

Our thanks also to Chris Peterson for his ongoing support, and also the Mayor of Masterton, Lyn Patterson; both of these people always attend our graduations.

MORE INFO ON OUR BLOG AT:
wairapacih.blogspot.co.nz



REPORT CARD 2016

1,152 families in the Wairarapa region with school-aged children without a computer and internet connection*

• **135** families, whānau and fanau participated in *Computers in Homes* 2013–15 • **51** new CiH graduates as at 31 July 2016 • **3** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

OUR CIH STEERING COMMITTEE

Cr Chris Peterson – Masterton District Council (Chair)

Peter McNeur – REAP Director

Janine Tupaea

Raewyn McKenna

Martha Manaena – CiH Regional Coordinator

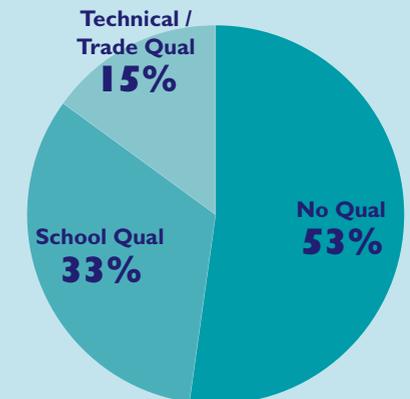


Kev is delighted to receive his graduation certificate from our trainer Lisa at the Mauriceville School Graduation.

GRADUATES 2015–16:

Douglas Park	6	Sep-15
Ko Te Aroha	5	Sep-15
	11	Apr-16
Mauriceville School	21	Jul-16
	8	Jul-16
TOTAL	51	

PARTICIPANT EDUCATION BACKGROUND:



Wairoa

Our return to the Wairoa community gave 50 families without an internet connection in their homes the opportunity to join the *Computers in Homes* programme.



Leon Symes & Leona Karauria

Access to technology for many local families is relied on through cell phones. For many families, this is the only means of communication and with a growing number of children that have cellphones, the cost of access becomes a struggle. For the 50 families that participated in the programme, many of them had not used a desktop computer for years and some initially thought they were no longer relevant. Most had either used tablets or laptops and so it was an eye opener for many families who were pleasantly surprised and amazed at how quick and reliable the CiH computer desktops are.

In many communities in Wairoa, having access to fast and affordable internet is a challenge for many. Internet access has been an ongoing struggle for Wairoa communities for many years. *Computers in Homes* has always been in the background and has helped to shape alternative internet solutions for many challenged communities. As a result families now have the choice of affordable wireless internet services.

For the more remote communities, such as Waikaremoana, internet access has not always been reliable and connectivity is often very slow. Many families no longer have a landline phone and rely on prepaid cell plans with limited mobile data. The costs are high in these communities when families need to top up their data, something that is a financial concern for many. A number of CiH families live on Marae Papakainga and through the CiH programme, we have been able to provide affordable and accessible internet for everyone living at Kuha Marae and Waimako Marae Papakainga. The whānau o Waikaremoana are very thankful for the opportunity that *Computers in Homes* has given their community.

There were six families from Te Mahia School that did not have internet in their homes; five participated in *Computers in Homes* during the year. Now almost 100% of Te Mahia School's families have internet at home; this gives greater opportunities for this rural school and its community to connect digitally with whānau.

MORE INFO ON OUR BLOG AT:
cihwairoa.blogspot.co.nz

REPORT CARD 2016

318 families in Wairoa with school-aged children without a computer and internet connection* • 0 families, whānau and fanau participated in *Computers in Homes* 2013–15 • 50 new CiH graduates as at 31 July 2016 • 4 schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

With the many challenges of living in Wairoa's rural communities, *Computers in Homes* has helped to create better and reliable internet solutions as well as providing computer hubs for training.

When digital information can finally reach a disconnected community that had never been able to participate in the digital world, then digital equity really is achieved.

Thank you to the schools, families, community groups, community services and community champions for supporting *Computers in Homes* Wairoa.

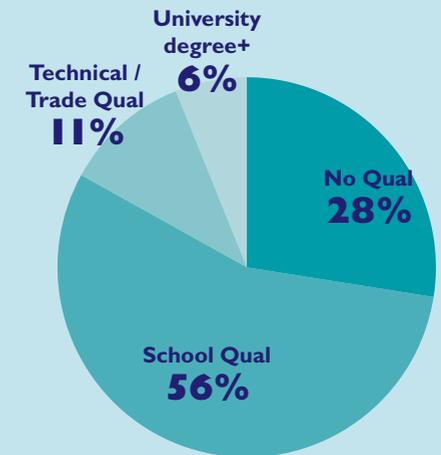


Te Kura O Waikaremoana: seven of the ten families who graduated with their certificates.

GRADUATES 2015–16:

Nuhaka School	10	Dec-15
Te Mahia School	5	Jun-16
TKKM o Waikaremoana	10	Jun-16
Wairoa CTC	25	Jun-16
TOTAL	50	

PARTICIPANT EDUCATION BACKGROUND:



Wellington/Hutt

Wellington, Lower Hutt and Upper Hutt areas

This year has been another successful year. The Wellington/Hutt region has graduated 62 families during the year.



Briar Kopa

A number of new schools enrolled in the *Computers in Homes* programme for the first time and we celebrated our largest graduation to date with Te Ara Whanui Kura Kaupapa Māori o Nga Kohanga Reo o Te Awakairangi. The unmeasurable support from Kararaina Luke (Kura Tumuaki) and Mary McDavitt (Barnardos Social Worker) was greatly appreciated.

When I approached the kura, Whaea Joe was completely excited about the possibilities for the kura whānau. From there, Kararaina and Mary created a plan to make the programme as successful as possible. They began surveying the kura community and looking at whānau who would best benefit from the programme. Their aim was to target whānau who had year 12–13 year old students, as well as whānau who had three or more tamariki. Through two intakes, we have been successful in graduating 26 whānau. The graduation was amazing with one graduate sharing his own life experience.

Manaakitanga at its greatest

One of the greatest benefits I believe the CiH classes produce is the manaakitanga that is created between the participants. Creating a safe environment for the participants is the utmost importance. Our tutors are the building foundations in our classes to create this. Being a part of the programme has numerous benefits, but one that's rarely spoken about is the manaakitanga that is shared.

One of the emotional highlights of the programme was the session on Internet Security and Digital Citizenship. We shared experiences about naivety with both adults and youth. I also shared a personal experience of losing a young family member to cyber bullying two months prior. Another participant had also lost a family member earlier that day to the same thing. The awhi (comfort), aroha (love) and manaakitanga (support) the class shared with this participant was amazing. This moment reignited a passion for people and our programme for me and reaffirmed my belief in the kaupapa of *Computers in Homes*.

MORE INFO ON OUR BLOG AT:
wellington-cih.blogspot.co.nz

My wife was on the course last year. She now has a full time job and I stay home with the kids. Even though I knew I wouldn't get a computer after my training, I wanted to learn how to use the computer because I needed to keep up with my kids and know how to use it for them. Niel of Holy Cross School

REPORT CARD 2016

3,018 families in the Wellington & Lower Hutt region with school-aged children without a computer and internet connection* • **91** families, whānau and fanau participated in *Computers in Homes* 2013–15 • **62** new CiH graduates as at 31 July 2016 • **5** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

Schools becoming Community Centres

Holy Cross School, which joined the programme in 2015, graduated 15 families. The school has run numerous community activities such as English Speaking Classes, Garden to Table, Mass and now *Stepping UP*. They ran a six week pilot programme where a total of 27 attendees completed the programme.

The school was often questioned by the previous CiH graduates if there would be any other digital classes provided by the school. Due the success of the programme, the school is planning to run a second pilot in Term 3, 2016.

Working with local Community Centres

With a last minute boost for the Wellington/Hutt programme, we ran a pilot programme of CiH in the new Walter Nash Centre in Taita, Hutt City. Parents heard about the programme through word of mouth and soon I had a class of eleven ladies. All ladies had children who attend CiH Schools but had previously missed out on being selected for the programme. They were excited to hear that *Computers in Homes* was working alongside the Walter Nash Centre. The centre staff have been extremely helpful in hosting the programme and we hope to run more programmes here in the future.

OUR CIH STEERING GROUP COMMITTEE

Cr Gwen McDonald, Northern Ward Councillor (Chair)

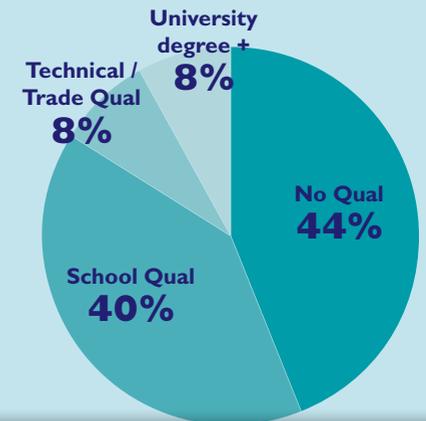
Cr Ken Laban, Wellington Regional Councillor

Briar Kopa, CIH Regional Coordinator

GRADUATES 2015–16:

Holy Cross School	4	Jun-16
Linden School	4	Jul-16
Linden School	6	Sep-15
Pukeatua School	11	Sep-15
Te Ara Whanui Kura Kaupapa Māori o nga Kohanga Reo o Te Awakairangi	21	Nov-15
	5	Jun-16
Walter Nash Library	11	Jul-16
TOTAL	62	

PARTICIPANT EDUCATION BACKGROUND:



Patrick Harlow, 2015 CiH graduate Niel, his two sons and his wife – Rana, Holy Cross School.

West Coast

Grey, Buller and Westland areas

Ngā mihi nui koutou katoa, kei te Tai o Poutini, Greetings from the West Coast.

We've had a wonderful year with our digital literacy programmes this year. We've enjoyed working in many new community spaces with our laptop learning pods; we've struck up close relationships with the libraries in our towns as we helped them to launch *Stepping UP* in their centres.



Sharon Flemming



Cheryl Smeaton

MORE INFO ON OUR BLOGS AT:

westreapcih.blogspot.co.nz
wccih.blogspot.co.nz

We've also learned all about *KiwiSkills* and we're putting that to good use in our communities. Most exciting though, we're working with remote communities to the next step - making sure our families are connected with each other and to the internet by building the infrastructure with them.

We have a new tutor based in the West Coast; Sharon Flemming joined us in January 2016. Sharon is enjoying working with the CiH programme and the other 2020 Trust digital literacy programmes. We hope to be able to continue our programmes in 2016/17.

DORA, the mobile digital learning classroom, is still residing on the West Coast and has been worth her weight in supporting Westland High School following a devastating fire in which the entire administration block including the school internet hub was lost. Term 1 2016, saw her become the school hotspot and a quiet breakout room for students. We continue to find new uses for the bus and it will be a sad day when she finally leaves us for new adventures.

KiwiSkills is proving a popular programme for jobseekers in the community with a number of employment mentors and consultants bringing their clients in to take up the offer. Through this we have caught up with a number of families who don't have computers at home and we've met adults who have never used computers before in their lives and work. We have one class having completed their CiH, now booming through *KiwiSkills* with another following close behind.

In July 2015, we took a bus trip with DORA down through the South Westland communities and we spent time with children and their families in the more remote towns and locations in our rōhe. We looked again at possibilities for making CiH a distance-based programme, whereby our tutor uses Team Viewer and Skype to support parents with their learning where they are unable to get to town to join a class. We trialled the programme with two families down south and it worked very well for them.

We also began working with our mana whenua; Poutini Kai Tahu, based in Bruce Bay and Arahura at the Te Tauraka Wāka ā Māui and Tuhuru Marae

REPORT CARD 2016

351 families in the West Coast region with school-aged children without a computer and internet connection*
• **88 families, whānau and fanau participated in *Computers in Homes* 2013-15** • **26 new CiH graduates + 24 in-training as at 31 July 2016** • **4 schools, kura and community technology centres as programme partners in the last 12 months.** * Census 2013

respectively. Both marae have beautiful new facilities in place. Mana whenua is working to bring whānau home to develop the communities around their marae. Their goal is to re-establish the tūrangawaewae as a place for whānau to live, work and protect the future. They have sought our support to find solutions for accessing internet in and around the communities and our wider CiH team have come to the fore.

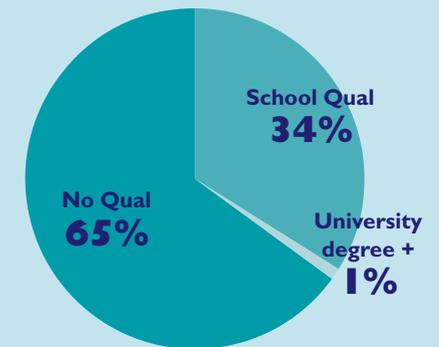
We were very pleased to bring Ivan Lomax and Leon Symes to the West Coast to work with the two hāpu, to explore the terrain and understand the connection needs for mana whenua, local business and industry and for the families living and working in the area. Our plan is relatively simple – using the school's fibre internet backhaul connectivity to create community hotspots – and extend that with mobile data options to take care of cellular 'blackspots' with the support of existing ISP providers. We will continue that work into the new CiH year and hope to have the infrastructure up and running in Spring 2016. It's a great example of how our National CiH whānau is a wealth of expertise and resources and when we work together for the good of the community, no problem is too big!



GRADUATES 2015-16:

DORA	4	Dec-15
Greymouth Community Centre	5	Jul-16 in training
REAP Greymouth	3	Dec-15
REAP Hokitika	5	Dec-15
	1	Feb-16
	8	Jul-16 in training
	19	
TOTAL	50	

PARTICIPANT EDUCATION BACKGROUND:



The view through the valley between Glaciers: Ivan and Leon getting a handle on the terrain in South Westland. Vast, beautiful and largely untouched by the internet - until now!

Whanganui

Wanganui, Marton and Raetihi areas

This year we delivered *Computers in Homes* to Taihape Area School. Principal Richard McMillan said “*Computers in Homes* has been really good for our school. It has bought the community in. Our families have been much more engaged with our school.”



Tania van der Vegte

This was our first time in Taihape. At first it looked like we wouldn't get enough interest but slowly the momentum built and when we kicked off we had 20 families registered. Of those families 18 graduated in May this year. As a result of having *Computers in Homes* the school is exploring establishing a whanau hub where parents can continue to engage with the school.

We also engaged for the first time with Ohakune Primary School. Blair Dravitski, the Principal, agreed that his school could be used as a digital hub for other local schools, including Raetihi Primary School, nearby rural schools and the local secondary school. As a result 14 whanau from the Ruapehu area now have access to digital technologies in their homes and the skills to use these technologies.

We have also trialled Chromebooks with Te Kura Kaupapa Maori o Te Atihaunui a Paparangi and Carlton School. This was the first time the kura had engaged with *Computers in Homes*. The Chromebooks were a steep learning curve for both our team and our parents but early indications are that families love using their new Chromebooks and are continuing to grow in confidence. We graduated 14 families and will continue to trial the Chromebooks in the 2016-17 year and build our training capability.

It has been a challenging year for Whanganui Region. We have had a much higher attrition rate than usual. The flood event of June 2015 has had major repercussions in the region, particularly in health. There has been a high rate of illness in children and increased stress on families. Despite this we have graduated 118 families.

We continue to be well supported in our region by our politicians and our media, for which we are very grateful. It is great to see the difference that technology makes to our families. In the next few months our local library will start to deliver *Stepping UP* which will make technology training easy and free for the general public.

MORE INFO ON OUR BLOG AT:

wanganuicomputersinhomes.blogspot.co.nz

REPORT CARD 2016

1,197 families in the Whanganui region with school-aged children without a computer and internet connection*

• **247** families, whānau and fanau participated in *Computers in Homes* 2013-15 • **118** new CiH graduates as at 31 July 2016 • **10** schools, kura and community technology centres as programme partners in the last 12 months. * Census 2013

WHANGANUI STEERING COMMITTEE:

Sharon Duff – Chair Whanganui Regional Health Network

Chris Dibben – Tawhero School

Carla Donson – Whanganui Women's Network

Helen Puhupuhi – Born and Raised Pasifika

Katrina Langdon UCOL



Bringing the Community into the school – new directions for Taihape Area School.

GRADUATES 2015-16:

Aranui School	8	Nov-15
Carlton School	6	Jun-16
Keith Street School	12	May-16
Marton ICT Hub	12	May-16
Ohakune Primary	14	May-16
Taihape Area School	18	May-16
Tawhero School	9	Nov-15
	8	May-16
Te Heti Te Kohanga Reo	7	Dec-15
TKKM o Te Atihaunui a Paparangi	8	Jun-16
	8	Oct-15
Whanganui Learning Centre	8	Dec-15
TOTAL:	118	

PARTICIPANT EDUCATION BACKGROUND:

