

## COMPUTERS IN REFUGEE HOMES: INITIATIVE REPORT 2011

The Ministry of Education contracts 2020 Communications Trust to provide refurbished computers and Internet access to about 90 refugee background families nationally per year. It also contracts separately a regional training provider to deliver the training component, employ family liaison and provide technical support to the families during the 12 month contract.

The CIH initiative was first introduced in 2004 and targets refugee background communities in the following refugee resettlement areas: Auckland, Hamilton, Wellington, Palmerston North, Christchurch and Nelson. The delivery dates are from July and each project lasts for about 12 months from the time the families start their training.

### PURPOSE:

The purpose of this initiative is to provide opportunities for refugee families to use information and communication technology (ICT) as a tool for learning for all family members (children and parents).

### GOALS:

The specific goals the initiative is aiming to achieve are:

1. to give refugee families the necessary computing tools and skills to become active learners
2. to provide refugee children and their families with access to online educational resources from home.

### OUTCOMES:

- Greater self-confidence in using IT resources
- Improved child/parent and home/school relationships
- Families accessing educational resources relevant to their language and cultural backgrounds.
- Improved literacy and numeracy for refugee children and their families
- Improved communication skills

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### CIH UPDATE 2004 -2011

Since 2004, 674 families have gone through the initiative.

